RULES

OF

#### IMPERIAL AND MOTUS MEDICAL AID

#### **ADMINISTERED BY:**

MOMENTUM HEALTH SOLUTIONS (PTY) LTD REG NO (1969/016884/07) 268 WEST AVENUE CENTURION GAUTENG 0157

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# IMPERIAL AND MOTUS MEDICAL AID

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### NAME, LEGAL PERSONA AND REGISTERED OFFICE

### PART I

### 1. NAME

The name of the Scheme shall be the IMPERIAL AND MOTUS MEDICAL AID hereinafter referred to as the "Scheme". The abbreviated name shall be IMPERIAL & MOTUS MED.

#### 2. LEGAL PERSONA

The Scheme, in its own name is a body corporate capable of suing and of being sued and of doing or causing to be done all such things as may be necessary for or incidental to the exercise of its powers or the performance of its functions in terms of these Rules and the Act.

### **3. REGISTERED OFFICE**

The registered office of the Scheme shall be situated at No 1 South Park, 66 South Road, Linden Extension, Gauteng 2194, South Africa but the Board shall have the right to transfer such office to any other situation in the Republic of South Africa, should circumstances so dictate.

### DEFINITIONS

# PART II

### 4. **DEFINITIONS**

In these Rules, words and expressions defined in the Medical Schemes Act, (Act No. 131 of 1998), bear the meanings thus assigned to them and, unless inconsistent with the context;

- (a) all words and expressions purporting the masculine gender shall include the feminine;
- (b) words signifying the singular number shall include the plural and vice versa; and
- (c) the following expressions shall have the following meanings:

"ACT", the Medical Schemes Act (Act No 131of 1998) and the regulations promulgated there under as amended from time to time.

"ACTUARY", shall mean an Actuary as defined in the Act.

"ADULT DEPENDANT", a dependant other than a child dependant.

"ANNUAL LIMIT", the maximum amount to which benefits to a member and his registered dependants shall be paid by the Scheme in terms of these Rules, which amount shall be calculated annually to coincide with the financial year of the Scheme.

"AUDITOR", an auditor registered in terms of the Public Accountants and Auditors Act, 1991 (Act No 80 of 1991).

"BENEFICIARY", a member or a person admitted as a dependant of a member.

"BOARD", the Board of Trustees.

"**CHILD**", a member's dependent child including a stepchild, legally adopted child or a child placed in the care and custody of the member or spouse or partner by virtue of a Court Order (including grandchildren).

"CHILD DEPENDANT", a child under the age of 21 years including a full-time student up to the age of 25 years, and a financially dependent part-time student up to the age of 25 years, and excluding the members' spouse or partner who is under the age of 21.

"CONTRIBUTION", in relation to a member, the core contribution, exclusive of interest, payable by or in respect of a member plus any voluntary additional contribution.

"CONDITION-SPECIFIC WAITING PERIOD", a period during which a beneficiary is not entitled to claim benefits in respect of a condition for which medical advice, diagnosis, care or treatment was recommended or received within the twelvemonth period ending on the date on which an application for membership was made.

"CONTINUATION MEMBER", a member who retains membership of the Scheme or a dependant who becomes a member in terms of Rule 6.3.

"CREDITABLE COVERAGE", any period during which a late joiner was –

- (a) a member or a dependant of a medical scheme, but excluding any period of coverage as a child dependant, under the age of 21 years;
- (b) a member or a dependant of an entity doing the business of a medical scheme which at the time of his/her membership of such entity, was exempt from the provisions of the Act;

- (c) a uniformed employee of the South African National Defence Force; or
- (d) a member or a dependant of the Permanent Force Continuation Fund, **but** excluding any period of coverage as a dependant under the age of 21 years

#### "DATE OF SERVICE":

- (a) in the event of a consultation, visit or treatment, the date on which such consultation, visit or treatment took place;
- (b) in the event of an operation, procedure or confinement, the date on which such operation, procedure or confinement occurred;
- (c) in the event of hospitalisation, the date of discharge from a hospital or nursing home or date of cessation of membership, whichever date occurs first;
- (d) in the event of any other service, the date on which such service was rendered.

#### "DEPENDANT":

- (a) The member's spouse or partner who is not a member or registered dependant of a member of a medical scheme;
- (b) the child of a member who is not a member or registered dependant of a member of a medical scheme;
- (c) any other member of the member's immediate family in respect of whom the member is liable for family care and support and who is not a member or registered dependant of a member of a medical scheme;
- (d) any minor brother or sister of a child dependant, which child dependant has been orphaned and as a consequence thereof is registered as a member in terms of Rule 6.3.2 provided such minor brother or sister is registered as a dependant at the time of the child dependant is registered as a member;

- (e) the Principal Officer may, at his sole discretion, upon application admit any other person as dependant.
- (f) the ex-spouse of a member is not eligible to remain a dependant on the Scheme after the divorce. To ensure adequate time for the ex-spouse to implement alternative cover, eligibility off an ex-spouse will cease on the last day of the month after the month in which the divorce becomes effective.

**"DEPENDANT – DISABLED"**, a disabled dependant of any age who is financially dependent on the principal member will pay a child rate contribution.

"DESIGNATED SERVICE PROVIDER", a healthcare provider or group of providers selected by the Scheme as preferred provider/s to provide to the beneficiaries, diagnosis, treatment and care in respect of one or more prescribed minimum benefit conditions.

"DOMICILIUM CITANDI ET EXECUTANDI", shall mean the member's chosen physical address at which notices as well as legal process, or any action arising there from, may be validly delivered and served.

"EMPLOYEE", shall mean:

- (a) A person in the employment of Imperial Limited or Motus Holdings Limited, its associated and subsidiary companies and who are eligible for membership in terms of their employment contracts; and
- (b) A person in the employment of a former subsidiary or associated company ("entity") of Imperial Limited or Motus Holdings Limited on the express conditions that:
  - (i) such employees and the management of such entity have elected to remain on the Scheme; and
  - (ii) the Trustees of the Scheme have given approval that these employees may remain on the Scheme; and

 (iii) such entities remain in the same trade, occupation or industry as what they were operating in whilst the entities were part of Imperial Limited or Motus Holdings Limited.

"EMPLOYER", shall mean Imperial Limited and Motus Holdings Limited, its associated and subsidiary companies and former subsidiaries or associated companies of Imperial Limited or Motus Holdings Limited provided that such former subsidiaries or associated companies remain in the same trade or industry as they have been whilst part of Imperial Limited or Motus Holdings Limited.

**"FINANCIAL YEAR"**, a calendar year commencing on 1 January and ending 31 December.

"GENERAL WAITING PERIOD", a period during which a beneficiary is not entitled to claim any benefits.

"GENERIC REFERENCE PRICING", is equal to the Mediscor Reference Price - MRP.

"**INCOME**", for the purposes of the contribution schedule, income shall refer to:

(a) In the case of an employee, pensionable salary.

(b) In the case of a continuation member, total income from any source.

"LATE JOINER", an applicant or the adult dependant of an applicant who, at the date of application for membership or admission as a dependant, as the case may be, is 35 years of age or older but excludes any beneficiary who enjoyed coverage with one or more medical schemes as from a date preceding 1 April 2001, without a break in coverage exceeding 3 consecutive months since April 2001.

"LIABLE FOR FAMILY CARE AND SUPPORT", a liability for financial support enforceable by a court of law.

"LIFE CHANGING EVENT", shall mean *inter alia* divorce, marriage, retrenchment, spouse or partner's change of employment or death.

"MANAGED HEALTH CARE PROGRAMME" shall mean a health care delivery arrangement designed to monitor and to reduce the unnecessary utilisation of services, to contain costs and to measure performance while providing accessible, quality and effective health care including the most effective and efficient utilisation of benefits available to each beneficiary and as referred to in Annexure B, Schedule of Benefits.

"MEDICINE PRICE" shall mean the single exit price published in terms of the Medicines and Related Substances Act No. 101 of 1965 plus the dispensing fee authorised by the Board in respect of such medicine.

"**MEDICAL SCHEME RATE**", the rate at which health services are reimbursed by the Scheme, which shall be determined by the Scheme from time to time.

"MEDICAL PRACTITIONER", a general practitioner or a specialist.

"**MEMBER**", any person who is enrolled as a member of the Scheme in terms of these Rules.

"MEMBER FAMILY", the member and all his registered dependants.

"**MINIMUM BENEFITS**", any service falling within the prescribed minimum benefits obtained by a member from a public hospital and which service is not different from the service available to a public hospital patient.

"**MONTH**", the period from the first day of a month to the last day of such month, both days inclusive.

"**OTHER IMMEDIATE FAMILY**", shall mean a member's parent (including an adoptive parent), brother and sister.

"PARTNER/ COMMON-LAW SPOUSE/ FIANCE/FIANCEE", a person with whom the member has a committed and serious relationship akin to a marriage based on objective criteria of mutual dependency and a shared and common household, irrespective of the gender of either party.

**"PREFERRED PROVIDER NETWORK"**, a network of healthcare providers the Scheme's administrator has contracted to provide members with healthcare at reduced rates.

"PRESCRIBED", shall mean prescribed by regulation.

"**RULES**", these Rules of the Scheme including the annexures and any other provisions relating to the benefits granted or the contributions payable.

"SERVICE" shall mean any relevant health service.

"SPOUSE", the spouse of a member to whom the member is married in terms of any law or custom.

## **OBJECTS**

# **PART 111**

### 5. **OBJECTS**

The objects of the Scheme are to establish and maintain a Fund by contributions, donations or otherwise and thereby to undertake liability and to make provision for:

- 5.1 The granting of assistance to members in defraying expenditure incurred by them and their dependants in connection with health care treatment as provided for and in accordance with the Rules of the Scheme;
- 5.2 The rendering of a service, contemplated in these Rules, to members and their dependants either by the Scheme itself or by any supplier, or group of suppliers of a service in association with or in terms of an agreement with the Scheme; and
- 5.3 The obtaining by members thereof and by dependants of such members of any service.

#### MEMBERSHIP

# PART IV

### 6. MEMBERSHIP

#### 6.1 Benefit Plan

6.1.1 members' will be allowed to move from one benefit plan to another benefit plan at the beginning of each benefit year, i.e. on 1 January each year.

#### 6.2 Employees

- 6.2.1 Subject to the further provisions in these Rules, membership of the Scheme is restricted to employees.
- 6.2.2 Subject to Rules 6.2.3 and 6.4 any employee who enters the service of the Employers and for whom membership is a condition of employment, shall become a member as from the date of becoming an employee.
- 6.2.3 An employee shall be entitled to choose between becoming a member of the Scheme (refer 6.2.2 above) or of joining his spouse's or partner's Medical Scheme as a dependant. All employees who choose to become a dependant on their spouse's or partner's Medical Scheme must produce evidence of such registration as dependant. In the event of the employee ceasing to be a dependant in terms of the provisions of his spouse's or partner's Medical Scheme, he shall apply to be admitted or readmitted as a member of the Scheme.

#### 6.3 Continuation Members

#### 6.3.1 Retirees

A member may retain membership of the Scheme in the event of his retirement from the service of the employer or retirement due to reorganisation or whose employment is terminated by the employer on account of age, ill-health or other disability, or due to retrenchment at the age of 55 or older:

The Scheme shall inform the member of his right to continue his membership and of the contribution due from the date of retirement or termination of his employment. Unless such member informs the Board in writing of his desire to terminate his membership, he shall continue to be a member. Should the member not continue with membership of the Scheme or resign from the Scheme, after continuation of membership as provided for above, he cannot re-apply for membership of the Scheme.

#### 6.3.2 Dependants of Deceased Members

The dependants of a deceased member, who are registered with the Scheme as his dependants at the time of such member's death, shall be entitled to membership of the Scheme;

The Scheme shall inform the dependant of his right to continued membership and of the contributions due in respect thereof. Provided such dependant informs the Board in writing within three months of receiving the notification of eligibility of his intention to become a member, he shall be admitted as a member of the Scheme. Should the dependant not continue with membership of the Scheme or resign from the Scheme, after continuation of membership as provided for above, he cannot reapply for membership of the Scheme.

### 6.4 Seconded Employees

Notwithstanding anything to the contrary contained in these Rules a member and his dependants shall not forfeit any benefits or interest in the Scheme on the ground of the member having been seconded for service, in or outside the borders of the Republic of South Africa, by an Employer, but shall continue to be a member of or retain the right to participate in the Scheme.

### 6.5 Terms and Conditions Applicable to Membership

- 6.5.1 A minor may become a member with the assistance of his parent or guardian.
- 6.5.2 No person shall be a member or a dependant of a member of more than one medical scheme or a dependant:
  - 6.5.2.1 of more than one member of a particular medical scheme; or
  - 6.5.2.2 of members of different medical schemes; or
  - 6.5.2.3 claim or accept benefits in respect of himself or any of his dependants from any medical scheme in relation to which he is not a member.
- 6.5.3 At the date of employment an employee wishing to join the Scheme shall complete and submit to the Scheme the application forms required by the Scheme.

Provided further that such person shall on application for membership, submit evidence in respect of himself and his dependants of age, income, state of health and any prior membership or admission as dependant of any other medical scheme to the satisfaction of the Board.

Provided further that the Board may in any particular case require a medical examination at the expense of the Scheme in respect of a condition for which medical advice, diagnosis, care or treatment was recommended or received within the 12 month period ending on the date on which an application for membership was made.

- 6.5.4 Every member shall, within 3 months of the admission date, in respect of himself or his dependants furnish such information as the Board may require.
- 6.5.5 No waiting periods shall be imposed on an employee in respect of whom application is made for membership within 30 days of -
  - 6.5.5.1 the employee's transfer to an associate company/subsidiary of the Employer, where the transfer results in membership of the Scheme becoming a condition of employment for the employee; or
  - 6.5.5.2 a specified period of secondment by the Employer; or
  - 6.5.5.3 first becoming an employee where such person had a break in membership of a medical scheme of 90 days on the date of application for membership as a result of being resident or employed outside of the borders of the Republic of South Africa.

- 6.5.6 Should an employee submit a completed written application for membership within 30 days of first becoming an employee, the Board may after consideration of the information referred to in Rule 6.5.3 and Rule 6.5.4, apply the waiting periods as set out in this Rule. Such waiting period will be subject to Annexure C, Rule 3.4.
  - 6.5.6.1 The Scheme may impose upon a person in respect of whom an application is made for membership or admission as a dependant, and who was not a beneficiary of a medical scheme for a period of at least 90 days preceding the date of application, a condition-specific waiting period of up to 12 months.
  - 6.5.6.2 The Scheme may impose upon any person in respect of whom an application is made for membership or admission as a dependant, and who was previously a beneficiary of a medical scheme for a continuous period of up to 24 months, terminating less than 90 days immediately prior to the date of application:
    - 6.5.6.2.1 a condition-specific waiting period of up to 12 months, except in respect of any treatment or diagnostic procedures covered within the prescribed minimum benefits;
    - 6.5.6.2.2 in respect of any person contemplated in this sub-rule, where the previous medical scheme had imposed a general or condition-specific waiting period, and such waiting period had not expired at the time of termination, a general or condition-specific waiting period for the

unexpired duration of such waiting period imposed by the former medical scheme.

- 6.5.6.3 For the purpose of Rule 6 and Annexure C, Rule 3, membership of a medical scheme shall include any period for which the applicant produces evidence that the applicant was:
  - 6.5.6.3.1 a beneficiary of an entity doing the business of a medical scheme which was exempt from the provisions of the Act; or
  - 6.5.6.3.2 a uniformed employee of the South African National Defence Force or a dependant of such employee who received medical benefits from the South African Defence Force; or
  - 6.5.6.3.3 a beneficiary of the Permanent Force Continuation Fund.
- 6.5.7 Should an employee apply for membership when first becoming an employee, he or she shall be registered as a member without imposition of any waiting periods or late joiner penalties.
- 6.5.8 Should an employee undergo a life changing event and apply to be admitted or re-admitted as a member of the Scheme within 30 days of the life changing event taking place, he or she shall be registered as a member without the imposition of any waiting periods.

- 6.5.9 Should an employee elect not to become a member of the Scheme when first becoming eligible for membership or a member terminate his membership of the Scheme with the view to becoming a dependant on his spouse's or partner's medical scheme, he may, on cessation of his registration as dependant on his spouse's or partner's medical scheme, apply to be admitted or re-admitted as a member of the Scheme. The Board may, apply the waiting periods as provided for in Annexure C.
- 6.5.10 Every member shall, on admission to membership, receive a summary of the Rules.
- 6.5.11 Payment of a contribution shall be deemed to constitute the members acceptance that he shall, on behalf of himself and his dependants, be bound by these Rules and by any amendment thereto.
- 6.5.12 No member shall cede, transfer, pledge or hypothecate or make over to any third party any claim, or part of a claim or any right to a benefit which he may have against the Scheme and any such cession or assignment will be of no force and effect and will not be recognised by the Scheme. The Scheme may withhold, suspend or discontinue the payment of the benefit to which a member is entitled, under these Rules, or any right in respect of such benefit or payment of such benefit to such member, if a member attempts to assign or transfer, or otherwise cede or to pledge or hypothecate such benefit.

#### 6.6 Membership Card and Certificate of Membership

6.6.1 Every member shall be issued with a membership card, containing the particulars as may be prescribed. This card must be exhibited to the supplier of a service on request. It remains the

property of the Scheme and shall be returned to the Scheme on cessation of membership, or when a new card is issued.

- 6.6.2 Utilisation of a membership card by any person other than the member or his registered dependants, with the knowledge or consent of the member or his dependants shall be considered to be a serious abuse of the benefits of the Scheme.
- 6.6.3 On termination of membership or on de-registration of a dependant, the Scheme shall within 30 days of the termination of membership or at any time at the request of any former member or dependant, provide the member or dependant or medical scheme to which such member or dependant applies for membership, with a certificate stating the period of cover, type of cover and whether or not the person qualified for late joiner status.

#### 6.7 Movement from another Scheme

If the members of a scheme who are members of that scheme by virtue of their employment by a particular employer terminate their membership of that scheme with the object of obtaining membership of the Scheme, the Scheme shall admit as a member, without a waiting period or imposition of new restrictions on account of the state of his health or the health of any of his dependants, any such member of such scheme who is a continuation member of such scheme by virtue of his or a deceased member's employment by such employer.

### 7. **REGISTRATION OF DEPENDANTS**

## 7.1 Registration of New Dependants

- 7.1.1 A member may apply for the registration of his dependants at the time that he joins the Scheme.
- 7.1.2 If a member applies for the registration of a new-born or newly adopted child within 30 days of the date of birth or adoption of the child, such child shall thereupon be registered by the Scheme as a dependant. Increased contributions shall then be due as from the first day of the month following the month of birth or adoption and benefits will accrue as from the date of birth or adoption.
- 7.1.3 If a member who marries subsequent to joining the Scheme applies within 30 days of the date of such marriage to register his spouse as a dependant, his spouse shall thereupon be registered by the Scheme as a dependant. Increased contributions shall then be due as from the first day of the month following the month of marriage and benefits will accrue as from the date of marriage.
- 7.1.4 In the event of any person becoming eligible for registration as a dependant other than in the circumstances set out in Rules 7.1.1 to 7.1.3, and if the member applies within 30 days of such event to the Scheme for the registration of such person as a dependant, such person shall thereupon be registered by the Scheme as a dependant. Increased contributions shall then be due as from the first day of the month following the month in which such person qualified as dependant and benefits will accrue as from the date on which such person first become eligible for registration as a dependant.

- 7.1.5 Should a member elect not to register his eligible dependants as provided for in the a-foregoing Rules, then upon future application for registration of such dependants the member will be required to provide evidence of health to the Board.
- 7.1.6 On registration as dependant other than as contemplated in rules7.1.1 to 7.1.4, benefits in respect of such dependant shall be subject to the waiting periods as provided for in Annexure C.

If a member fails to apply for registration of a new born child within the 30-day period provided for in Rule 7.1.2, but applies for the registration of such child within six months from the birth of such child, the Scheme shall register such child from the first day of the month following the date of application and benefits will accrue from date of registration.

#### 7.2 De-registration of Dependants

- 7.2.1 A member shall inform the Scheme within 30 days of the occurrence of any event which results in any one of his dependants no longer satisfying the conditions in terms of which he may be a dependant.
- 7.2.2 When a dependant ceases to be eligible to be a dependant, he shall no longer be deemed to be registered as such for the purpose of these Rules or entitled to receive any benefits, regardless of whether notice has been given in terms of these Rules or otherwise.
- 7.2.3 For purposes of these Rules a dependant shall be deemed to have ceased to be a dependant:

- 7.2.3.1 At the end of the month during which a child registered as a dependant reaches the age of 21 or any other age thereafter, unless the member provides satisfactory evidence that such child is still dependent on the member. Such proof is to be provided thirty days before the child's 21<sup>st</sup> birthday and every birthday thereafter.
- 7.2.3.2 At the beginning of a financial year if a dependant qualified as a dependant in terms of paragraph (c) of the definition of dependant unless the member provides satisfactory evidence that the requirements to qualify as a dependant still apply. Such proof is to be provided thirty days before the start of a new financial year.

#### 8. CHANGE OF ADDRESS AND BANKING ACCOUNT DETAILS OF MEMBERS

A member shall notify the Scheme within thirty (30) days of any change of address including his *domicilium citandi et executandi* and change of banking account details. The Scheme shall have no responsibility or liability in respect of a member's rights which are prejudiced or forfeited as a result of failure to comply with the requirements of this Rule.

#### 9. CESSATION AND SUSPENSION OF MEMBERSHIP

#### 9.1 Resignation

Save as provided in Rule 6.2.3, a member who, in terms of his conditions of service as an employee, is required to be a member of the Scheme shall not be permitted to withdraw his membership while he remains an employee, except by prior approval by the Board.

### 9.2 Ceasing Employment

Subject to any provision to the contrary contained in the Rules, a member who ceases to be an employee shall, on the date of such termination, cease to be a member and all rights to benefits shall thereupon cease, except for claims in respect of services rendered prior thereto.

### 9.3 Voluntary Termination

Voluntary termination of active employees and pensioner/continuation members are subject to the following criteria:

- Join spouses medical aid (proof to be provided)
- Specific conditions approved by the Principal Officer of the Scheme
- 30 days notice required

# 9.4 On Death

A member's membership terminates on the date of death.

### 9.5 Abuse

The Board may refuse benefits or terminate the membership of a member or registration of a dependant if the Board has evidence of abuse of the privileges offered by the Scheme, fraud, submission of false claims, misrepresentation or non-disclosure of material information. Should the Board have reason to suspect misrepresentation or non-disclosure of material information, a member or dependant shall at the request of the Board provide such evidence of health as the Board may require.

Should the member or dependant fail to supply such proof, the Board shall be entitled to terminate membership. If the membership was terminated due to non-disclosure, the member will be granted the opportunity to reapply for membership and full underwriting will apply.

#### 9.6 Non-disclosure of eligibility of a dependant when divorced

If a dependant of a member is no longer eligible for membership due to a divorce and the member did not inform the Scheme accordingly at the time of the divorce, all claims paid since the divorce date will be reversed and any claims debt be dealt with as follows:

- 9.6.1 if the Scheme received the contributions for the period of noneligibility and there were no claims for the specific dependant, the dependant will be terminated on the date of divorce and the contributions refunded for the applicable period;
- 9.6.2 if the Scheme received the contributions for the period of noneligibility and the claims paid for the affected dependant were less than the contributions received, the dependant will be terminated on the date of the divorce and the contributions received will be used to cover the claims received by the Scheme and any excess contributions will be refunded;
- 9.6.3 if the Scheme received the contributions for the period of noneligibility and the claims paid for the affected dependant were more than the contributions received, the dependant will be terminated on the date of the divorce, the contributions received will be used to cover the claims received by the Scheme and any excess claims not covered by the contributions received will be the member's responsibility to pay.

#### 9.7 Non-Payment

#### 9.7.1 Contributions

The Board shall have the right to terminate or suspend the membership of a member if contributions for such member are more than one month in arrears. Benefits shall only be payable in respect of services rendered up to the date for which contributions has been received in full.

## 9.7.2 Shortfalls (Member Share of Claims)

The Board shall have the right to terminate or suspend the membership of a member whose share of claims is more than one month in arrears.

- **9.8** On re-instatement of membership, the onus of proof of claims during the period of suspension of membership will remain with the member.
- **9.9** Nothing in these Rules shall be construed as altering in any way the employer's right to terminate the service of an employee who is a member of the Scheme or to terminate or in any way vary the conditions of any agreement between the employer and the employee in regard to conditions of service.

#### **CONTRIBUTIONS**

#### PART V

#### **10.** CONTRIBUTIONS

- 10.1 The monthly contributions due to the Scheme for a member (including continuation members) are as set out in Annexure A.
- 10.2 Contributions are calculated on the basis of:
  - 10.2.1 The income of a member;
  - 10.2.2 The number of dependants of the member;
- 10.3 Contributions of active employees shall be paid monthly in arrears and shall be paid to the Scheme by not later than the third business day of the month following the last business day of month in which it became due. If not paid within 30 days of the due date, the Scheme shall have the right to give the member notice at his *domicilium citandi et executandi* that if contributions or such other debts are not paid up to date within a further 90 days of such notice, membership will be cancelled. Such notice must be given by means of registered post. The member's postal or residential address on his application shall be deemed to be his *domicilium citandi et executandi*.
- 10.4 Contributions of pensioner and Continuation Members:
- 10.4.1 Contributions of debit order Pensioner and Continuation members shall be paid monthly in advance and shall be paid to the Scheme by no later than the 1<sup>st</sup> day of the month in which it becomes due. If not paid by the due date, the Scheme shall have the right to suspend the member and give the member notice at his *domicilium citandi et executande*. If

contributions or such debts are not paid up to date within a further 30 days of such notice, a  $2^{nd}$  notice will be issued and membership will be terminated after 14 days of the date of the  $2^{nd}$  notice. The member's postal or residential address on his application shall be deemed to be his *domicilium citandi et executandi*.

- 10.4.2 Contributions for pensioner and continuation members who receives a subsidy from their previous Employer and where the Employer and the pensioner or continuation member pay their respective portions separately to the Scheme, the pensioner or continuation members' contribution will be paid by debit order in arrears and shall be payable on the 1<sup>st</sup> day of a month and will be for the previous month. If not paid by the due date, the Scheme shall have the right to suspend the member and give them notice at his *domicilium citandi et executandi* If contributions or such debt is not paid within a further 30 days of such notice, membership will be terminated, and the member will be notified of the termination. The member's postal or residential address on his application shall be deemed to be his *domicilium citandi et executandi*.
- 10.5 All contributions in respect of new members shall be due from the first day of the month during which employment commences or date of admission, except when the date on which employment commences (with simultaneous admission) is the 15th or later of a month, in which case the contributions shall be due from the first day of the following month. Benefits shall commence (subject to the various provisions of Rule 6) from the date on which employment or membership commences, whichever is the later.
- 10.6 When a member's employment terminates on the 15th or later of a month, contribution for the full month shall be due. In cases where termination takes place up to and including the 14th of the month, no contribution is due for that month, provided that the employer advises the Scheme of the

date of such termination immediately it takes place. Benefits shall cease on the date of termination of employment.

- 10.7 Other than as provided for in these Rules, no refund of any portion of a contribution shall be due to any member where such member's membership or that of any of his dependants has terminated.
- 10.8 Payment of Shortfalls, a member shall be liable to pay any shortfall becoming due by him to the Scheme immediately on receipt of a notice from the Scheme setting out the amount due.

Payment shall be made to such place and in such manner as the Scheme shall, from time to time, determine.

- 10.9 Late Joiner Penalties Contribution Penalties will be applied with effect from 1 January 2012 in respect of adult dependants over the age of 35 years, according to the age bands below:
  - Age over 35 years: 1 4 years @ 0.05 x relevant contribution
  - Age over 35 years: 5 14 years @ 0.25 x relevant contribution
  - Age over 35 years: 15 24 years @ 0.50 x relevant contribution
  - Age over 35 years: 25 + years @ 0.75 x relevant contribution

Any years of creditable coverage which can be demonstrated by the applicant for his or her adult dependant shall be subtracted from his or her current age in determining the application penalty.

The contribution penalty will not be a fixed amount and will increase with the annual contribution increase of 1 July every year.

The following formula shall be applied to calculate the applicable penalty band to be applied to a late joiner:

A = B minus (35 + C) where:

"A" means the number of years referred to in the first column of the table above, for purposes of determining the appropriate penalty band;
"B" means the age of the late joiner at the time of his/her application for membership or admission as a dependant; and
"C" means the number of years of creditable coverage which can be

demonstrated by the late joiner.

# 11. LIABILITY OF EMPLOYER AND MEMBER

- 11.1 The liability of an Employer shall be the total of unpaid contributions together with any other amounts he is obliged to pay to the Scheme in terms of any agreement between the Employer and the Scheme.
- 11.2 The liability of a member shall include the amount of his unpaid contributions, if any, together with any sum disbursed by the Scheme on his behalf or on behalf of his dependants which has not been repaid by him to the Scheme.

### CLAIMS

# PART VI

### **12.** CLAIMS PROCEDURE

- 12.1 Every claim submitted to the Scheme in respect of the rendering of a health care service as contemplated in these Rules, shall be accompanied by an account or statement which shall comply with the provisions of the Act.
- 12.2 If an account, statement or claim is correct or where a corrected amount, statement or claim is received, as the case may be, the Scheme shall, in addition to the payment contemplated in Section 59(2) of the Act, dispatch to the member a statement containing at least the following particulars:-
  - 12.2.1 The name and the membership number of the member;
  - 12.2.2 The name of the supplier of service;
  - 12.2.3 The final date of service rendered by the supplier of service on the account or statement which is covered by the payment; and
  - 12.2.4 The total amount charged for the service concerned; and
  - 12.2.5 The amount of the benefit awarded for such service.
- 12.3 In order to qualify for benefits, any claim by a member shall be submitted to the Scheme not later than the last day of the fourth month following the date on which the service was rendered.
- 12.4 Where an account has been paid by a member, he shall, in support of his claim, submit a receipt.
- 12.5 Accounts for treatment of injuries which may be recoverable from third parties, shall be supported by a statement, setting out particulars of the circumstances in which the injury was sustained.

- 12.6 Notwithstanding the provisions of this Rule, where the Scheme is of the opinion that a claim is incorrect or unacceptable for payment, the Scheme shall notify the member and healthcare provider accordingly within 30 days after receipt thereof. The Scheme shall state the reasons why the claim is incorrect or unacceptable. The member and healthcare provider shall return a corrected claim in the manner provided for in Rule 12.1 within sixty days following the date from which the claim was returned for correction.
- 12.7 Should the Scheme fail to notify the member and the healthcare provider or fail to provide an opportunity for correction and resubmission in terms of Rule 12.6 it shall, in the event of a dispute, be the Scheme's responsibility to demonstrate that such account, statement, or claim is erroneous or unacceptable for payment.

#### **13.** PAYMENT OF ACCOUNTS

- 13.1 The Scheme shall pay any benefit due to a member within 30 days of receipt of the claim pertaining to such benefit. The Scheme may, by mutual agreement with any supplier or group of suppliers of a service, pay the account or the benefit to which the member is entitled in respect of a service rendered, direct to such supplier.
- 13.2 Where the Scheme has paid an account or portion of an account, or any benefit to which a member is not entitled, whether payment is made to the member or to the supplier of a service, the amount of any such overpayment shall be recoverable by the Scheme.

### MANAGEMENT

#### PART VII

#### 14. MANAGEMENT

- 14.1 Subject to the provisions of Rules 15, 16 and 17, the affairs of the Scheme shall be managed by a Board consisting of six members who are fit and proper to be trustees of whom three shall be appointed by the Employer and three elected by the members of the Scheme at an Annual General Meeting. All Trustees shall serve a term of 5 years and may be reappointed (Employer Appointed Trustees) or re-elected (Member Elected Trustees) for a second term of five years, subject to a maximum of two consecutive terms.
- 14.2 In an election year, new candidates for election as Member Elected Trustees shall be nominated in writing by a proposer, a seconder and the nominee, all of whom shall be members of the Scheme. Nomination forms must be submitted to the registered office of the scheme no later than 7 days prior to the Annual General Meeting. The election of Trustees, for new candidates and for those Trustees that stand to be re-elected, shall be determined by majority vote for all members voting by ballot under arrangements made by the Board.
- 14.3 Trustee appointments by the Employer shall be at the Employer's discretion.
- 14.4 The Board may nominate and appoint such knowledgeable persons, as Professional Trustees, for the purpose and period it deems fit to assist with the prudent management of the Scheme, provided that such persons shall not have a vote.

- 14.5 The following persons are not eligible to serve as members of the Board:
  - 14.5.1. A person under the age of 21 years;
  - 14.5.2. an employee, director, officer, consultant, or contractor of the administrator of the Scheme or of the holding company, subsidiary, joint venture or associate of that administrator;
  - 14.5.3. a broker;
  - 14.5.4 a person who is not a member of the Scheme
  - 14.5.5. the Principal Officer of the Scheme; and
  - 14.5.6. the auditor of the Scheme.
- 14.6 The Board shall have the power to fill any casual vacancy which may occur. The continuing members may act notwithstanding a casual vacancy in the body.
- 14.7 The Board members may meet together for the despatch of business, adjourn and otherwise regulate their meetings as they see fit.

Provided that a resolution in writing signed by all the Board members who form a quorum in terms of Rule 14.8 shall be as effective for all purposes as if it had been passed at a meeting of the Board Members duly convened, held and constituted. Any such resolution may consist of several copies of the resolution, each of which may be signed by one or more trustees (or their alternates, if applicable) and shall be deemed to have been passed on the date on which it was signed by the last trustee who signed it unless a statement to the contrary is made in the resolution. Any resolution passed in terms of this Rule shall be noted at the first meeting of the Board held after the passing of such resolution.

- 14.8 Half of the members of the Board plus one shall constitute a quorum for a meeting of the Board.
- 14.9 The Board shall appoint a Chairman from among its numbers.

#### 14.10

- In the absence of the Chairman the Board members present shall elect one of their members to preside.
- 14.11 Matters before the Board shall be decided by a majority vote and in the event of an equality of votes, the Chairman, in the chair for that meeting, shall have a casting vote in addition to his deliberative vote.
- 14.12 A member of the Board may resign at any time by giving written notice to the Board.
- 14.13 A member of the Board shall cease to hold office if:
  - 14.13.1 He becomes mentally ill or incapable of managing his affairs; or
  - 14.13.2 He is declared insolvent or has surrendered his estate for the benefit of his creditors; or
  - 14.13.3 He is convicted, whether in the Republic of South Africa or elsewhere, of theft, fraud, forgery or uttering of a forged document or perjury; or
  - 14.13.4 He is removed by a Court from any office of trust on account of misconduct; or
  - 14.13.5 His appointment is terminated by the Employer; or
  - 14.13.6 His membership of the Scheme is terminated; or

- 14.13.7 He is removed from office by the Council in terms of section 46 of the Act.
- 14.14 Members of the Board shall be remunerated as determined from time to time at the annual general meeting and may in addition be reimbursed for travelling and other expenses properly and necessarily incurred by them in and about the business of the Scheme.

#### **15.** DUTIES OF SCHEME'S OFFICERS

- 15.1 The Board is responsible for the proper and sound management of the Scheme, in terms of these rules.
- 15.2 The Board must act with due care, diligence, skill and in good faith.
- 15.3 Members of the Board must avoid conflicts of interests and must declare any interest they may have in any particular matter serving before the Board.
- 15.4 The Board must apply sound business principles and ensure the financial soundness of the Scheme.
- 15.5 The Board shall appoint a principal officer who is fit and proper to hold such office and may appoint any staff which in its opinion are required for the proper execution of the business of the Scheme, and shall determine the terms and conditions of service of the principal officer and of any person employed by the Scheme.

The following persons are not eligible to be a principal officer:

- 15.5.1 an employee, director, officer, consultant or contractor of the administrator of the Scheme or of the holding company, subsidiary, joint venture or associate of that administrator; and
  15.5.2 a broker.
- 15.6 The chairperson must preside over meetings of the Board and ensure due and proper conduct at meetings.
- 15.7 The Board must cause to be kept such minutes, accounts, entries, registers and records as are essential for the proper functioning of the Scheme.
- 15.8 The Board must ensure that proper control systems are employed by and on behalf of the Scheme.
- 15.9 The Board must ensure that adequate and appropriate information is communicated to the members regarding their rights, benefits, contributions and duties in terms of the Rules.
- 15.10 The Board must take all reasonable steps to ensure that contributions are paid timeously to the Scheme in accordance with the act and the Rules.
- 15.11 The Board must take out and maintain an appropriate level of professional indemnity insurance and fidelity guarantee insurance.
- 15.12 The Board must obtain expert advice on legal, accounting and business matters as required, or on any other matter of which the members of the Board may lack sufficient expertise.
- 15.13 The Board must ensure that the Rules and the operation and administration of the Scheme comply with the provisions of the Act and all other applicable laws.

- 15.14 The Board must take all reasonable steps to protect the confidentiality of medical records concerning any member or dependant's state of health.
- 15.15 Subject to rule 21, the Board must approve all disbursements.
- 15.16 The Board must cause to be kept in safe custody, in a safe or strong room at the registered office of the Scheme or with any financial institution approved by the Board, any mortgage bond, title deed or other security belonging to or held by the Scheme, except when in the temporary custody of another person for the purposes of the Scheme.
- 15.17 The Board must make such provision as it deems desirable, and with due regard to normal practice and recommended guidelines pertaining to retention of documents, for the safe custody of the books, records, documents and other effects of the Scheme.
- 15.18 The Board shall disclose annually in writing to the Registrar, any payment or considerations made to them in that particular year by the Scheme.

## **16. POWERS OF THE BOARD**

The Board has the power —

- 16.1 to cause the termination of the services of any employee of the Scheme;
- 16.2 to take all necessary steps and to sign and execute all necessary documents to ensure and secure the due fulfilment of the Scheme's obligations under such appointments;

- 16.3 to appoint a committee consisting of such Board members and other experts as it may deem appropriate;
- 16.4 to appoint a duly accredited administrator on such terms and conditions as it may determine, for the proper execution of the business of the Scheme. The terms and conditions of such appointment must be contained in a written contract, which complies with the requirements of the Act and the regulations.
- 16.5 to contract with managed health care organisations subject to the provisions of the Act and its regulations;
- 16.6 to purchase movable and immovable property for the use of the Scheme or otherwise, and to sell it or any of it;
- 16.7 to let or hire movable or immovable property;
- 16.8 in respect of any monies not immediately required to meet current charges upon the Scheme and subject to the provisions of the Act, and in the manner determined by the Board, to invest or otherwise deal with such moneys upon security and to realise, re-invest or otherwise deal with such monies and investments;
- 16.9 with the prior approval of the Council, to borrow money for the Scheme from the Scheme's bankers against the security of the Scheme's assets for the purpose of bridging a temporary shortage;
- 16.10 subject to the provisions of any law, to cause the Scheme, whether on its own or in association with any person, to establish or operate any pharmacy, hospital, clinic, maternity home, nursing home, infirmary, home for aged persons or any similar institution, in the interests of the members of the Scheme;

- 16.11 to donate to any hospital, clinic, nursing home, maternity home, infirmary or home for aged persons in the interests of all or any of the beneficiaries;
- 16.12 to grant repayable loans to members or to make *ex gratia* payments on behalf of members in order to assist such members to meet commitments in regard to any matter specified in Rule 5;
- 16.13 to contribute to any fund conducted for the benefit of employees of the Scheme;
- 16.14 to reinsure obligations in terms of the benefits provided for in these rules. The Board shall ensure that proper records are maintained of premiums, commissions, fees and benefits due under such arrangements;
- 16.15 to authorise the principal officer and /or such members of the Board as it may determine from time to time, and upon such terms and conditions as the Board may determine, to sign any contract or other document binding or relating to the Scheme or any document authorising the performance of any act on behalf of the Scheme;
- 16.16 to contribute to any association instituted for the furtherance, encouragement and co-ordination of medical schemes;
- 16.17 in general, do anything, which it deems necessary or expedient to perform its functions in accordance with the provisions of the Act and these rules.

### 17. DUTIES OF PRINCIPAL OFFICER AND STAFF

- 17.1 The staff of the Scheme must ensure the confidentiality of all information regarding its members.
- 17.2 The principal officer is the executive officer of the Scheme and as such shall ensure that:
  - 17.2.1 the decisions and instructions of the Board are executed without unnecessary delay;
  - 17.2.2 where necessary, there is proper and appropriate communication between the Scheme and those parties, affected by the decisions and instructions of the Board;
  - 17.2.3 he keeps the Board sufficiently and timeously informed of the affairs of the Scheme which relate to the duties of the Board as stated in section 57(4) of the Act;
  - 17.2.4 he keeps the Board sufficiently and timeously informed concerning the affairs of the Scheme so as to enable the Board to comply with the provisions of section 57(6) of the Act;
  - 17.2.5 he does not take any decisions concerning the affairs of the Scheme without prior authorisation by the Board and that he at all times observes the authority of the Board in its governance of the Scheme.
- 17.3 The principal officer shall be the accounting officer of the Scheme charged with the collection of and accounting for all moneys received and payments authorised by and made on behalf of the Scheme.

- 17.4 The principal officer shall ensure the carrying out of all of his duties as are necessary for the proper execution of the business of the Scheme. He shall attend all meetings of the Board, and any other duly appointed subcommittee where his attendance may be required and ensure proper recording of the proceedings of all meetings.
- 17.5 The principal officer shall be responsible for the supervision of the staff employed by the Scheme unless the Board decides otherwise.
- 17.6 The principal officer shall keep full and proper records of all moneys received and expenses incurred by, and of all assets, liabilities and financial transactions of the Scheme.
- 17.7 The principal officer shall prepare annual financial statements and shall ensure compliance with all statutory requirements pertaining thereto.

### **18.** INDEMNIFICATION

The Committee, the Board of Trustees, the Administrator, any Officer of the Scheme and any person employed by or on behalf of the Scheme shall be indemnified by the Scheme against all proceedings, damages, claims, costs and expenses incurred by reason of any claim in connection with the Scheme, not arising from negligence, dishonesty or fraud.

#### **19.** FINANCIAL YEAR OF THE SCHEME

The financial year of the Scheme shall run from the first day of January to the end of December of each year.

### **20.** BANKING ACCOUNT

The Scheme shall maintain a banking account with a registered commercial bank. All monies received shall be deposited to the credit of such account and all payments shall be made either by electronic transfer or by cheque under the joint signature of not less than two persons nominated by the Board.

## 21. AUTHORITY FOR PAYMENTS

Subject to Rule 15.15, all disbursements shall be approved by the Board:

Provided that such authority may be delegated to the Principal Officer, the Administrator or such other person as the Board may approve.

## AUDITOR

## PART VIII

## 22. AUDITOR

Subject to the provisions of section 36 of the Act, the following shall apply:

- 22.1 An auditor shall be appointed by the Board at each Annual General Meeting to hold office from the conclusion of that meeting to the conclusion of the next Annual General Meeting.
  - 22.1.1 The following persons are not eligible to serve as auditor of the Scheme:
  - 22.1.2 a member of the Board;
  - 22.1.3 an employee, officer or contractor of the Scheme;
  - 22.1.4 an employee, director, officer or contractor of the Scheme's administrator, or of the holding company, subsidiary, joint venture or associate of the administrator;
    - 22.1.4.1 a person not engaged in public practice as an auditor; and
    - 22.1.4.2 a person who is disqualified from acting as an auditor in terms of the Companies Act, 1973.

- 22.2 At any General Meeting a retiring auditor, however appointed, shall be deemed to be re-appointed at the Annual General Meeting following his appointment or re-appointment until the conclusion of the next Annual General Meeting without any resolution being passed to that end, unless:
  - 22.2.1 He is not qualified for re-appointment; or
  - 22.2.2 A resolution is passed at the first-mentioned meeting appointing somebody else in his place or providing expressly that he is not being re-appointed; or
  - 22.2.3 He has given the Scheme notice in writing of his unwillingness to be re-appointed.
- 22.3 The Board may at any general meeting remove from office any auditor appointed or re-appointed under this Rule and appoint another auditor in his place.
- 22.4 Whenever for any reason an auditor vacates his office prior to the expiration of the period for which he has been appointed, the Board shall within thirty days appoint another auditor to fill the vacancy.
- 22.5 The auditor of the Scheme shall be entitled to attend any general meeting of the Scheme and to receive all notices of and other communications relating to any general meeting which any member of the Scheme is entitled to receive and to make at such meetings any statement in relation to any return, account or balance sheet examined by him or report made by him.

- 22.6 The auditor shall at all times have a right of access to the books and accounts and vouchers of the Scheme, and shall be entitled to require from the Board, Committee and the Administrator and the officers of the Scheme such information and explanations as he deems necessary for the performance of his duties.
- 22.7 The auditor shall make a report to the members of the Scheme on the accounts examined by him and on the financial statements laid before the Scheme in general meeting.
- 22.8 The Board shall appoint an audit committee of five members of whom two shall be members of the Board.

### **GENERAL MEETINGS**

## PART IX

#### 23. GENERAL MEETINGS

#### 23.1 Annual General Meeting

- 23.1.1 The annual general meeting of members shall be held before the 31st of July each year.
- 23.1.2 Members and continuation members shall be furnished with a notice convening the annual general meeting containing the agenda, the Board Report and a full version of the financial statements and other documents provided for in section 37 of the Act at least 14 days before the meeting. The non-receipt of such notice by any member shall not invalidate the proceedings at such a meeting.
- 23.1.3 30 members of the Scheme present in person or via means of electronic participation shall form a quorum. If a quorum is not present after the lapse of an hour from the time fixed for the commencement of the meeting, the meeting shall be postponed until the same day of the next week and the members then present shall form a quorum.

Provided that, if the same day of the next week is a public holiday, the meeting will be postponed till the first working day following the public holiday.

23.1.4 The financial statements and reports specified in section 37 of the Act shall be laid before the meeting.

- 23.1.5 Notice of motions to be placed before the annual general meeting must reach the registered office of the scheme not later than 7 days prior to the date of the meeting.
- 23.1.6 In order to enable members' resident in different parts of South Africa to attend and participate in the Annual General Meeting the Board may, in consultation with the Advisory Committee, direct that the Annual General Meeting take place in any appropriate form or fashion. Provided that no such arrangements shall be prejudicial to the rights of the members. For the sake of clarity, it is recorded that such arrangements may take the form of a series of Regional meetings at which the quorum shall be no less than 10 members, alternatively the meeting can be held by means of electronic participation where the quorum required should be 30 as per rule 23.1.3.

#### 23.2 Special General Meeting

- 23.2.1 A special general meeting of members may be called by the Board, if it is deemed necessary.
- 23.2.2 At the request of at least 50 members of the Scheme, the Board shall cause a special general meeting to be called within 21 days. The request shall state the objects of the meeting and shall be signed by all 50 or more of the members and be delivered to the Principal Officer at the registered office of the Scheme.
- 23.2.3 The notice convening the special general meeting containing the agenda shall be displayed prominently at the employers' places of business and dispatched to continuation members at least 14 days before the date of the meeting. The non-receipt of such notice by any member shall not invalidate the proceedings at such a meeting.

23.2.4 50 members present in person or by means of electronic participation shall form a quorum. If a quorum is not present at a special general meeting called by the Board after the lapse of an hour from the time fixed for the commencement of the meeting, the meeting shall be postponed till the same day and time of the next week and the members then present shall form a quorum:

Provided that, if the same day of the next week is a public holiday, the meeting will be postponed till the first working day following the public holiday.

Provided further than if a quorum is not present at a special general meeting convened at the request of members after the lapse of an hour from the time fixed for the commencement of the meeting, the meeting shall be regarded as cancelled.

## 23.3 Voting at General Meetings

- 23.3.1 Every member who is present at a general meeting of the Scheme and whose contributions are not in arrear shall have the right to vote at the meeting or, subject to the provisions of Rule 23.3.2, appoint another person who is a member of the Scheme as a proxy to attend, speak and to vote in his stead.
- 23.3.2 The instrument appointing the proxy shall be in writing, in a form determined by the Board and shall be signed by the member and the other person who is appointed as proxy. The proxy form shall be deposited not later than 2 days before the time for holding the meeting at the registered office of the Scheme or at such other place or places as the Board shall decide and of which notice has been given in the notice of the meeting.

- 23.3.3 Failure to comply with the provisions of Rule 23.3.2 shall render any proxy invalid.
- 23.3.4 The Chairman's decision as to whether or not any proxy is valid shall be final and binding.
- 23.3.5 The Chairman shall determine whether voting shall be by ballot or by a show of hands. In the event of the votes being equal, the Chairman shall, if he is a member of the Scheme, have a casting in addition to a deliberative vote.

#### MISCELLANEOUS

### PART X

#### 24. SETTLEMENT OF DISPUTES

- 24.1 A disputes committee consisting of three persons, who shall not be Officers of the Scheme or employees of the administrator, shall be appointed by the Board as and when requested by a member, prospective member, former member, or person claiming by virtue of such member, in order that a dispute may be decided. Any dispute which may arise between a member, prospective member, former member or a person claiming by virtue of such member, and the Scheme or an officer of the Scheme shall be referred by the Principal Officer to the disputes committee for review.
- 24.2 On receipt of a request in terms of this Rule, the Principal Officer shall convene a meeting of the disputes committee by giving not less than 14 days notice in writing to the complainant, members of the Board and all members of the disputes committee, stating the date, place and hour of the meeting and particulars of the dispute.
- 24.3 The disputes committee shall determine the procedure to be followed.
- 24.4 The parties to any dispute shall have the right to be heard before such committee either in person or through a representative. The decision of the disputes committee shall be binding subject to appeal to the Council for Medical Schemes. Such appeal shall be in the form of an affidavit directed to the Council for Medical Schemes to reach the Registrar by not later than 3 months after the date on which the decision concerned was made.

24.5 Members may lodge complaints in writing to the Scheme. The Scheme shall also provide a dedicated telephone number which may be used for dealing with telephonic complaints. All written complaints will be responded to in writing within 30 days of receipt thereof.

#### 25. DISSOLUTION

- 25.1 Imperial Limited and Motus Holdings Limited may, on three months written notice to the Board, reduce, suspend or terminate his contributions to the Scheme. The Board shall thereupon arrange for members to decide by ballot whether the Scheme shall continue business without the employer's contributions or with his reduced contributions, or whether the Scheme shall be liquidated. Unless a majority of members decide that the Scheme shall continue, the Scheme shall be liquidated as provided for in the Act.
- 25.2 A two-thirds majority at a general meeting may decide that the Scheme shall be dissolved in which event the Board shall arrange for members to decide by ballot whether the Scheme shall be liquidated. Unless the majority of members decide that the Scheme shall continue, the Scheme shall be liquidated in terms of Section 64 of the Act.
- 25.3 The Principal Officer shall despatch to every member by registered post a memorandum containing the reasons for the proposed dissolution and setting forth the proposed basis of distribution of the assets in the event of winding up, together with a ballot paper:

Provided that the memorandum and ballot paper shall before despatch be forwarded to the Registrar for comment. Every member shall be requested to return his ballot paper duly completed before a set date. If at least 50 per cent of the members return their ballot papers duly completed and if the majority thereof are in favour of the dissolution of the Scheme, the Board shall take a formal decision that the Scheme shall be dissolved with effect from a set date from which date no further contributions shall be payable to the Scheme. If a decision to dissolve the Scheme has been taken, the dissolution shall be affected in accordance with the memorandum and as provided for in the Act. In such event, the Board shall, with the approval of the Registrar, appoint a liquidator.

#### 26. AMALGAMATION

The Scheme may, subject to the provisions of Section 63 of the Act, amalgamate with or transfer its assets and liabilities to or take transfer of assets and liabilities from any other medical scheme.

#### **27. PERUSAL OF DOCUMENTS**

- 27.1 A beneficiary may on payment of a fee of R10 obtain from the Scheme copies of the following documents:
  - 27.1.1 the rules of the Scheme;
  - 27.1.2 the latest annual financial statements of the Scheme;
  - 27.1.3 the latest auditor's report of the Scheme;
  - 27.1.4 the latest annual report of the Scheme; and
  - 27.1.5 the management accounts in respect of the Scheme.
- 27.2 A beneficiary shall be entitled to inspect, free of charge, at the registered office of the Scheme, any of the documents as provided for in rule 27.1 and to make extracts there from.

### **28.** WAIVER OF TIME LIMITS

With the exception of circumstances in which such a determination might be inequitable or inconsistent with these Rules or the Objects of the Scheme, the Board shall have the right to waive or relax or condone the non-compliance with any time period provided for in these Rules.

## **29.** AMENDMENT OF RULES

- 29.1 Unless otherwise provided, the Board shall be entitled to alter or rescind any rule or annexure or to make any additional rule or annexure.
- 29.2 No alteration, rescission or addition shall be valid unless it has been approved and registered by the Registrar in terms of the Act.
- 29.3 Members shall be given 30 days advance written notice of any change in contributions, benefits or any other condition affecting their membership.
- 29.4 Notwithstanding the provisions of Rule 29.1 above, the Board shall, on the request and to the satisfaction of the Registrar, amend any rule that is inconsistent with the provisions of the Act.
- 29.5 No alteration, rescission or addition which affects the objects of the Scheme shall be valid unless it has been approved by a majority of members present in general meeting or by ballot.

## **30. MANAGED HEALTH CARE**

- 30.1 The Board has the right to introduce managed health care strategies from time to time. In terms of such strategies, certain of the medical conditions are managed by the Scheme's Managed Health Care Organisations.
- 30.2 The managed health care strategy could include some areas where specific programmes are required to manage patients. It is required from these patients to register on these programmes in order to receive the benefits offered on the programmes.

## ANNEXURE A

### CONTRIBUTIONS

## 1. CONTRIBUTIONS

Contributions shall be payable as per the Schedules below.

### 2. CONTRIBUTION TABLES

### 2.1 Imperial & Motus Med Health Plan

Imperial Motus Med Health Plan contribution table with effect from 1 July 2022				
Income Category	Principal Member	Adult Dependent	Per Child (Max 3)	
R0 - R3 860	R2 493	R1 992	R449	
R3 861 – R5 780	R2 817	R2 255	R507	
R5 781 – R7 690	R3 129	R2 503	R564	
R7 691 – R8 750	R3 482	R2 788	R628	
R8 751 – R10 490	R3 516	R2 816	R634	
R10 491 – R12 220	R3 552	R2 842	R641	
R12 221 – R13 980	R3 581	R2 870	R648	
R13 981 – R15 750	R3 618	R2 896	R654	
R15 751+	R3 655	R2 927	R659	

## 2.2 Imperial & Motus Med Budget Plan

Imperial Motus Med Budget Plan contribution table with effect from 1 July 2022				
Income Category	Member	Adult Dependant	Per Child (Max 3)	
R0 – R13 980	R1 778	R1 426	R377	
R13 981 – R15 750	R1 894	R1 515	R445	
R15 751 – R17 500	R2 053	R1 641	R525	
R17 501 – R19 250	R2 331	R1 865	R560	
R19 251+	R3 310	R2 645	R597	

- Late Joiner Penalties Contribution Penalties will be applied with effect from
   1 January 2012 in respect of adult dependants over the age of 35 years or older,
   according to the age bands below:
  - Age over 35 years: 1 4 years @ 0.05 x relevant contribution
  - Age over 35 years: 5 14 years @ 0.25 x relevant contribution
  - Age over 35 years: 15 24 years @ 0.50 x relevant contribution
  - Age over 35 years: 25 + years @ 0.75 x relevant contribution

Any years of creditable coverage which can be demonstrated by the applicant for his or her adult dependant shall be subtracted from his or her current age in determining the application penalty.

The contribution penalty will not be a fixed amount but will increase with the annual contribution increase of 1 July every year.

The following formula shall be applied to calculate the applicable penalty band to be applied to a late joiner:

A = B minus (35 + C) where:

"A" means the number of years referred to in the first column of the table above, for purposes of determining the appropriate penalty band;
"B" means the age of the late joiner at the time of his/her application for membership or admission as a dependant; and
"C" means the number of years of creditable coverage which can be demonstrated by the late joiner.

## **ANNEXURE B**

#### **SCHEDULE OF BENEFITS**

Subject to the exclusions, limitations and waiting periods that may be imposed as provided for in Annexure C or elsewhere in these Rules, the following benefits shall be available to a member and his dependents.

### 1. HOSPITAL BENEFIT MANAGEMENT PROGRAM

- 1.1 All scheduled hospital admissions are subject to pre-authorisation three (3) working days prior to the admission. Authorisation for unscheduled admissions or emergencies must be obtained within 24 hours of admission or on the first working day following such admission. Authorisation will only be granted for medically necessary treatment and procedures.
- 1.2 If authorisation is not obtained, the member will be liable for a co-payment of R500 on the hospital account.
- 1.3 Subject to the initial period authorised, hospital stays shall be limited to the following periods:
  - 1.3.1 Confinements (Natural birth) 3 Days
  - 1.3.2 Confinements (Caesarean Section) 4 Days

Provided that additional days may be allocated by the case manager. Benefits for intensive care units and high care wards are subject to a maximum period of seventy-two (72) hours per case. Thereafter no further benefits shall be paid unless such stay is further certified with extended periods not exceeding seventy-two (72) hours at a time.

- 1.4 Provided the initial hospitalisation was pre-authorised, pathology, radiology and radiotherapy, provided out of hospital may at the discretion of the case manager be paid as part of the Major Medical Benefit. In all other instances post-hospitalisation care shall be paid as part of the day-to-day expenses.
- 1.5 Pre-authorisation will only be considered for conservative dentistry performed on persons who are 8 years or younger. All other dental related cases requiring surgery and that do not fall into the surgical class of tariffs, will have to be motivated by the attending dental practitioner. Such motivated cases would include those for simple extractions.
- 1.6 The sub-limits imposed in respect of ultrasound, MRI, CAT scans, prosthesis, appliances, nursing services sub-acute care ("Step Down Facility") will apply unless specifically waived by the case manager.
- 1.7 The Scheme will only cover the maximum rate payable for discharge prior to 12h00 on the date of discharge unless it receives a motivation by the responsible medical practitioner that it was medically necessary for the discharge to occur after 12h00. If a procedure is scheduled for after 12h00 on date of admission, the Scheme will only cover the rate payable for admission after 12h00 unless it receives a motivation by the medical practitioner that it was medically necessary for the admission to occur before 12h00.
- 1.8 Pre-authorisation will only be considered for otoplasty performed on beneficiaries who are under 12 years. No benefit is available for otoplasty for any beneficiary who is 12 years of older.

## 2. MATERNITY BENEFITS

Benefits are payable to a midwife only in the event of a general practitioner or gynaecologist not being involved.

## 3. DENTAL SERVICES

- 3.1 Benefits shall not be payable in respect of gold and other metal inlays in dentures.
- 3.2 When applying the sub-limits as provided for in the benefit schedule, services other than the administering of an anaesthetic by a medical practitioner qualify for oral dental benefits if they are rendered for dental conditions.

## 4. MAXILLO-FACIAL AND ORAL SURGERY

No benefit will be paid in cases where the services are for cosmetic purposes only. The decision as to whether or not services were for cosmetic purposes shall be at the sole and absolute discretion of the Board.

## 5. MISCELLANEOUS CONDITIONS

- 5.1 Unless otherwise indicated, benefits shall be paid at cost or the applicable tariff, whichever is the lesser.
- 5.2 Unless otherwise indicated, all limits refer to the limit available per member family.
- 5.3 Any benefits obtained by a member under the minimum benefits shall be off set against any other applicable benefit limit available in terms of these.

## 6. PRESCRIBED MINIMUM BENEFITS

- 6.1 Any service falling within the prescribed minimum benefits rendered by the Scheme's Designated Service Providers' ("DSP") will be covered in full. The Scheme has appointed the following DSP's:
  - 6.1.1 Momentum Health Solutions (Pty) Ltd.'s GP Network with referral to the Imperial & Motus Med Designated Specialists are appointed as the DSP for the diagnosis, treatment and care of prescribed minimum benefit conditions for the Imperial & Motus Med Budget Plan.
  - 6.1.2 Imperial & Motus Med Designated Specialists are appointed as the DSP for the specialist diagnosis, treatment and care of prescribed minimum benefit conditions for the Imperial & Motus Med Health Plan and the Imperial & Motus Med Budget Plan.
  - 6.1.3 Momentum Health Solutions (Pty) Ltd.'s Preferred Provider Pharmacy Network is appointed as the Preferred Provider Pharmacy Network for chronic medicines as set out under the Prescribed Minimum Benefits for both the Imperial & Motus Med Health Plan and the Imperial & Motus Med Budget Plan.
- 6.2 Any services falling within the prescribed minimum benefits which are voluntary obtained by a beneficiary from a service provider other than the DSP will be covered as follows:
  - 6.2.1 If voluntarily, knowingly, a beneficiary declines a formulary drug that is clinically appropriate and effective and opts to use another drug for the treatment of the prescribed minimum benefit condition, the beneficiary shall be liable for a co-payment of 25% of the cost of the medicine.

- 6.2.2 The Scheme shall pay 100% of Scheme Tariff in respect of any in hospital services which are voluntarily obtained by a beneficiary from a service provider, other than the DSP, for a prescribed minimum benefit condition, other than medicine for a prescribed minimum benefit chronic condition.
- 6.2.3 The Scheme shall pay 85% of Scheme Tariff in respect of any out of hospital services which are voluntarily obtained by a beneficiary from a service provider, other than the DSP, for a prescribed minimum benefit condition, other than medicine for a prescribed minimum benefit chronic condition.
- 6.3 Any services falling within the prescribed minimum benefits which are involuntarily obtained by a beneficiary from a service provider other than the DSP will be covered in full.
  - 6.3.1 For purposes of 6.3 above, a beneficiary will be deemed to have involuntary obtained a service from a provider other than a designated service provider, if
    - a) The service was not available from the designated service provider or could not be provided without unreasonable delay;
    - b) Immediate medical or surgical treatment for a prescribed minimum benefit condition was required under circumstances or at a location which reasonably preclude the beneficiary from obtaining such treatment from a designated service provider; or
    - c) There was no designated service provider within reasonable proximity to the beneficiary's ordinary place of business or personal residence.

- 6.3.2 Except in the case of an emergency medical condition, preauthorisation shall be obtained by a member prior to obtaining a service from a designated service provider or from a nondesignated service provider.
- 6.4 Where diagnostic tests and examinations are performed but do not result in confirmation of a prescribed minimum benefit diagnosis, except for an emergency medical condition, such diagnostic tests or examinations are not considered to be a prescribed minimum benefit.

# 1. IMPERIAL & MOTUS MED HEALTH PLAN

This is a traditional benefit plan providing unlimited private hospital cover at 100% of Scheme Rate and routine (Non-PMB) benefits at 85% of Scheme Rate up to generous annual limits.

	MAJOR MEDICAL EXPENSES – HEALTH PLAN			
	BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS	
1	Hospitalisation – Private &	100% of MSR	MME	
	Provincial			
<b>a</b> )	A deductible of <b>R1 000</b>	No deductible if done in	Subject to pre-	
	applies if the following	doctor's room and paid at	authorisation	
	procedures are done in	100% MSR if in doctor's		
	hospital:	rooms		
	• Scopes			
	Arthroscopies			
	• Gastro-Intestinal			
	endoscopies			
	<ul> <li>Gastroscopies</li> </ul>			
	<ul> <li>Colonoscopies</li> </ul>			
	<ul> <li>Sigmoidoscopies</li> </ul>			
	• Urological scopes &			
	Cycstoscopies			
	Gynaecological			
	scopes			
	<ul> <li>Biopsies</li> </ul>			
	• Minor dermatological			
	procedures			
	• Dental procedure	No deductible if done in		
		doctor's room and paid at		
		85% MSR as per Day to Day		
		benefit		

	MAJOR MEDICAL EXPENSES – HEALTH PLAN		
	BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS
	• Nail surgeries		
	• Minor skin lesions		
	• Vasectomies		
	• Conservative neck and		
	back procedures		
	• Circumcisions		
b)	Circumcision	100% of MSR	<b>R2 150</b> per beneficiary
	Deductible applies, see 1a)		per annum from MME
	above.		subject to motivation
			and pre-authorisation
			MME
c)	Accommodation in general	100% of MSR	
	ward, recovery room,		
	intensive care unit or high		
	care ward		
d)	Theatre fees	100% of MSR	MME
e)	Medicine used in hospital /	100% of Medicine Price	MME
	theatre		
2	Post Operation	100% of MSR	MME
	Physiotherapy		6 weeks treatment as
	Physiotherapy after hip, knee		per clinical protocols
	and shoulder replacement		Pre-authorisation
	surgery and spinal surgery		required
	only		
3	General Practitioner (GP)		
	and Specialists - In hospital		
a)	Visits & consultations	100% of MSR	MME
b)	Surgical procedures &	100% of MSR	MME
	anaesthetics		

rule 6.2.2 for benefits 3a) & 3b) above.

	MAJOR MEDIO	H PLAN	
	BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS
4	Diagnostic Services		
a)	Radiology (X-rays), &	100% of MSR	MME
	Pathology (in hospital)		
b)	MRI, CAT and Radio-isotope	100% of MSR	R18 080 per beneficiary
	scans (in and out of hospital)	Pre-authorisation required	per annum
c)	Ultrasound scans (in and out	100% of MSR	R4 850 per beneficiary
	of hospital)		per annum
d)	PET Scans (in and out of	100% of MSR	R24 920 per beneficiary
	hospital)	Motivation letter and pre-	per annum
		authorisation required	
e)	Sleep Studies	100% of MSR	MME
	Diagnostic Polysomnograms	Motivation letter and pre-	
	In and out of hospital	authorisation required	
5	To-take-out (TTO)		
	medicine		
	Medicines dispensed on	100% of Medicine Price	MME subject to <b>R460</b>
	discharge will be covered		per beneficiary per
	under the Major Medical		admission
	Expenses benefit		

	MAJOR MEDICAL EXPENSES – HEALTH PLAN			
	BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS	
6	Out-patient services –	If ICD-10 code is for an	MME	
	Private and Provincial	emergency the		
	hospital	consultation-, facility-,		
		procedure-, related		
		materials- and medication		
		cost to be paid at 100%		
		from MME		
		If ICD-10 code is <b>not</b> for	MME	
		an emergency, all		
		applicable services to be		
		paid at 85% from the		
		applicable day-to-day		
		benefit limits		
7	Blood Transfusion	100% of Cost	MME	
8	Nursing Services, Sub-	100% of MSR or cost,	MME	
	acute Care and Hospice	whichever is the lesser.	Subject to pre-	
	Services including		authorisation	
	medicines, dressing,			
	ointment, etc			
9	Ambulance Services	100% of Cost	<b>R9 160</b> per beneficiary	
			per annum. Subject to	
			approval by preferred	
			provider and Scheme.	
			Emergency air	
			ambulance, not subject	
			to the above limit.	

	MAJOR MEDICAL EXPENSES – HEALTH PLAN			
	BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS	
10	Internal Prostheses -	100% of Cost	All Internal	
	including all accompanying	PMBs not subject to sub-	Prostheses are per	
	temporary or permanent	limits	beneficiary per	
	devices used to assist with the	Non-PMBs subject to sub-	annum.	
	guidance, alignment or	limits	Cardiac stents	
	delivery of these internal		(including carrier)	
	prostheses and devices.		Subject to a limit of	
			<b>R28 370</b> per stent and a	
			maximum of three	
			stents.	
			Cardiac stents – drug	
			eluting subject to a	
			limit of <b>R29 180</b> per	
			stent and a total of three	
			stents.	
			Cardiac pacemakers	
			subject to a limit of	
			R58 045.	
			Cardiac valves subject	
			to a limit of <b>R37 960</b>	
			per valve, limited to	
			two valves.	
			Cardiac pacemaker	
			with Defibrillator	
			subject to a limit of	
			R99 230.	

	MAJOR MEDICAL EXPENSES – HEALTH PLAN			
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS	
10	Internal Prostheses		Hernia Mesh – subject	
	(continue)		to a limit of <b>R6 970.</b>	
			Hernia Mesh -	
			Umbilical repair	
			subject to a limit of	
			R11 610.	
			EVAR (Endo	
			Vascular Repair)/	
			Anaconda subject to a	
			limit of <b>R66 150.</b>	
	Patients may pre-authorise		Total hip replacement	
	10 (ten) working days prior		subject to a limit of	
	to admission for a joint		<b>R55 160</b> per hip,	
	replacement or spinal fusion		including cement and	
	operation.		antibiotic.	
			Total knee	
			replacement subject to	
			a limit of <b>R54 220</b> per	
			knee, including cement	
			and antibiotic.	
			Total shoulder	
			replacement subject to	
			a limit of <b>R46 110</b> per	
			shoulder, including	
			cement and antibiotic.	

	MAJOR MEDICAL EXPENSES – HEALTH PLAN		
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
10	Internal Prostheses		Spinal
	(continue)		instrumentation
			subject to a limit of
			R39 170.
			Other approved
			spinal implantable
			devices and
			intervertebral discs
			limited to <b>R43 190.</b>
			Bone lengthening
			devices limited to
			R35 070.
			Neuro-stimulation/
			ablation devices for
			Parkinson's limited to
			R37 380.
			Vagal stimulator for
			intractable epilepsy
			limited to <b>R31 860.</b>
			Aortic stents subject to
			a limit of <b>R94 290</b> per
			stent (Including the
			delivery system),
			limited to one stent.
			Carotid stents limited
			to <b>R16 490.</b>

	MAJOR MEDI	CAL EXPENSES – HEALTH	I PLAN
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
10	Internal Prostheses		Detachable platinum
	(continue)		coils limited to
			R37 200.
			Embolic protection
			device limited to
			R37 100.
			Peripheral arterial
			stent grafts limited to
			R34 000.
			Intraocular Lens
			limited to R8 840 per
			lens.
			Any other prosthesis
			will be subject to a
			limit of <b>R44 270.</b>
11	Renal Dialysis	Subject to 100% of the	MME
	(inclusive of all related	negotiated rate	
	costs)		
	Benefit is subject to the		
	submission of a treatment		
	plan by the treating		
	specialist to the Care		
	Manager and approval of		
	the treatment plan prior to		
	the commencement of		
	treatment.		

BENEFIT DESCRIPTION% BENEFIT PAYABLEANNUAL LIN12Organ Transplantsa)Hospital accommodation, surgical related services & proceduresPMBs covered in full at 100% of negotiated rate.MMEb)Heart, Kidney and Liver Inclusive of organ search, harvesting100% of CostMMEuthorisationUnlimitedonly.The benefit shall cover the donor if the recipient is an Imperial & Motus Med member100% of CostMMEc)Corneal Transplant Including organ search, Motus med member100% of CostMME	IITS
<ul> <li>a) Hospital accommodation, PMBs covered in full at surgical related services &amp; 100% of negotiated rate.</li> <li>b) Freedures</li> <li>b) Heart, Kidney and Liver</li> <li>Inclusive of organ search, harvesting and transportation, national only. The benefit shall cover the donor if the recipient is an Imperial &amp; MME</li> <li>c) Corneal Transplant</li> </ul>	
surgical related services & procedures100% of negotiated rate.Subject to pre- authorisationb)Heart, Kidney and Liver Inclusive of organ search, harvesting100% of CostMMEInclusive of organ search, harvestingInclusive of organ search, authorisationSubject to pre- authorisationb)Heart, Kidney and Liver Inclusive of organ search, harvestingInclusive of organ search, authorisationUnlimitedb)Heart, benefit shall cover the donor if the recipient is an Imperial & Motus Med memberInclusive of CostMMEc)Corneal Transplant100% of CostMME	
proceduresNon-PMBs covered at MSRauthorisationb)Heart, Kidney and Liver100% of CostMMEInclusive of organ search, harvesting100% of Costuthorisationtransportation, national only.national tenefit shall cover the donor if the recipient is an Imperial & Motus Med memberNon-PMBs covered at MSRauthorisationc)Corneal Transplant100% of CostMME	
<ul> <li>b) Heart, Kidney and Liver</li> <li>Inclusive of organ search, harvesting and</li> <li>transportation, national only. The benefit shall</li> <li>cover the donor if the recipient is an Imperial &amp; Motus Med member</li> <li>c) Corneal Transplant</li> </ul>	
Inclusive of organ search, harvestingSubject to pre- authorisationharvestingandtransportation,nationalonly.The benefit shall cover the donor if the recipient is an Imperial & Motus Med memberc)Corneal Transplant100% of CostMME	
harvestingandauthorisationtransportation,nationalUnlimitedonly.The benefit shallUnlimitedcover the donor if therecipient is an Imperial &Motus Med memberMotus Med memberc)Corneal Transplant	
transportation, national only. The benefit shall cover the donor if the recipient is an Imperial & Motus Med memberUnlimitedc)Corneal Transplant100% of CostMME	
<ul> <li>only. The benefit shall cover the donor if the recipient is an Imperial &amp; Motus Med member</li> <li>Corneal Transplant</li> <li>100% of Cost</li> <li>MME</li> </ul>	
cover the donor if the recipient is an Imperial & Motus Med memberHotus Med memberc)Corneal Transplant100% of Cost	
recipient is an Imperial & Motus Med memberImperial & Motus Med memberc)Corneal Transplant100% of Cost	
c)Motus Med member100% of CostMME	
c) Corneal Transplant 100% of Cost MME	
Including organ search, Subject to pre-	
national only. authorisation <b>R1</b>	9 910
per beneficiary p	er
event	
d) Other organs 100% of MSR MME	
Including organ search, Subject to pre-	
harvesting and authorisation	
transportation, national Limited to	
only. The benefit shallR21 500 for a ca	daver
cover the cost of the donor organ(s) or limited	d to
if the recipient is an <b>R104 310</b> for live	e
Imperial & Motus Meddonor organ(s) p	er
member. beneficiary per a	nnum
e) Anti-rejection drugs 100% of Medicine Price MME	
Subject to pre-	
authorisation	

	MAJOR MEDI	CAL EXPENSES – HEALTH	I PLAN
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
13	HIV & AIDS	100% cost unlimited	MME
	All consultations, pathology	For PMB services	Subject to pre-
	and medicine related to	rendered by a specialist	authorisation and
	diagnoses & treatment of	see Annexure B – schedule	clinical guidelines and
	the disease	of benefits, benefit rule	protocols. HIV
		6.2.2 and rule 6.2.3	resistance tests
			provided only if
			registered and pre-
			authorised by a relevant
			Case Manager on the
			HIV YourLife
			Programme
		Medicine subject to	Polymerase chain
		Mediscor Reference Price	reaction funded from
		(MRP)	MME for babies 18
		Members are encouraged to	months and younger
		make use of the Scheme's	where the diagnosis
		Preferred Provider	refers to HIV testing
		Pharmacies	
14	Maternity Benefits		
a)	Labour and ward		
	accommodation		
	Normal delivery limited to 3	100% of Cost	MME
	days.		
	Elective Caesarean delivery	100% of MSR	MME
	limited to 4 days.		
	Additional days are subject		
	to submission of a		
	motivation by the attending		
	doctor and approved by the		
	case manager		

	MAJOR MEDI	CAL EXPENSES – HEALTH	I PLAN	
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS	
14	Maternity Benefits			
b)	(continue)			
U)	Midwife for midwife	1000/ of MSD	MME	
		100% of MSR		
	delivery, confinement in a		4 post-natal midwife	
	registered birthing unit or		consultations per event.	
	home delivery - including			
	birth attendant and birth			
	bath.			
	Midwife must be registered			
	with BHF and Nursing			
	Council. If a gynaecologist			
	is not used, benefit covers			
	pre- and post-confinement			
	costs.			
	c) Maternity Programme - benefits listed below are subject to enrolment on the maternity			
	rammes. If not registered on t		low benefits (c1, c2, c3	
	(4) to be paid from day-to-day			
<b>c1</b> )	Antenatal classes -	100% of Cost as per	MME	
	Registered midwife or:	authorised registered	· ·	
	Belly Babies	Maternity Programme	per annum	
	18 months antenatal and			
	postnatal online video			
	course. Online face-to-face			
	consultations with a breast			
	feeding expert			
c2)	Ultrasounds scans	100% of Cost as per	MME	
	during pregnancy	authorised registered	Two 2D or 3D or 4D	
		Maternity Programme	scans per pregnancy up	
			to 100% of the 2D scan	
			at MSR	

	MAJOR MEDICAL EXPENSES – HEALTH PLAN				
	BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS		
14	Maternity Benefit				
	(continue)				
<b>c3</b> )	Antenatal vitamins	100% of Medicine Price as	MME		
	during pregnancy	per authorised registered	R130 per month		
		Maternity Programme			
<b>c4</b> )	Gynaecologist	100% of Cost if obtained	MME		
	Consultations during	from a DSP specialist. As			
	pregnancy	per authorised registered			
		Maternity Programme			
15	Rehabilitation				
	The benefit covers	100% of MSR	<b>R77 700</b> per		
	beneficiaries who are		beneficiary per annum		
	acutely disabled as a result		Subject to pre-		
	of strokes, spinal cord		authorisation		
	injuries or brain injuries.				
	The condition must be non-				
	progressive.				
	All associated accounts will				
	be paid subject to this limit.				
16	Psychiatric Institutions	100% of MSR	Maximum of <b>21</b> days		
	and Substance and Alcohol		per beneficiary per		
	Abuse		annum		
			Subject to pre-		
			authorisation.		
17	Stoma Care Products	100% of MSR	MME		
			Subject to pre-		
			authorisation.		

	MAJOR MEDI	CAL EXPENSES – HEALTH	I PLAN
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
18	Cochlear Implants	100% of Cost	R262 500 per implant
	The Scheme will allow for a		per beneficiary per
	first and second Cochlear		annum.
	Implant, even if this occurs		Subject to pre-
	in one year.		authorisation
	For beneficiaries older than		
	six years, subject to		
	submission of motivation by		
	the treating doctor and		
	subject to approval by the		
	Clinical Advisory		
	Committee		
19	Dentistry		
<b>a</b> )	Dental Alveolar Surgery	Hospital and Anaesthetist	MME
	Surgical procedures	fee	Subject to pre-
	involving the teeth and	100% of MSR of	authorisation
	supporting jawbone ridges,	hospitalisation, operating	
	such as:	theatre, sedationist and	
	• Basic dental procedures	anaesthetist fee	
	in children under 8	<b>Dental Procedures</b>	
	years	Note that the associated	
	• Surgical dental	dental procedures remain to	
	procedures in	be funded at 85% of MSR	
	exceptional clinical	from the respective Dental	
	scenarios in children	benefit categories as	
	older than 8 years and	indicated under Day to Day	
	adults:	benefits	
	• Surgical removal of		
	multiply teeth		
	/impacted teeth / roots		

	MAJOR MEDICAL EXPENSES – HEALTH PLAN			
	BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS	
	<ul> <li>Apicectomies</li> <li>Tooth exposures</li> <li>Corticotomies - surgical preparation of mouth for dentures, etc Apicectomies</li> <li>Tooth exposures</li> <li>Corticotomies - surgical preparation of mouth for dentures, etc</li> <li>Wisdom Teeth</li> </ul>			
b)	OrthodonticRelatedSurgerySurgical procedures of thejaw/s, facial bones, mountand its various internal andsurrounding structures,where required as part of anorthodontic treatment plan	Hospital and Anaesthetist fee 100% of MSR of hospitalisation, operating theatre and anaesthetist fee. Surgical Fee - 100% of MSR	MME <b>R10 550</b> per beneficiary per annum, applies to surgeon's fee	
	in order to improve the orthodontic malocclusion and related functional discrepancies, and/or to complement the non- surgical portion of the orthodontic treatment plan			

	MAJOR MEDIO	CAL EXPENSES – HEALTH	H PLAN
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
<b>c</b> )	Maxillo facial surgery	100% of MSR	MME
	• Oral/facial trauma, such	Regarding the surgical	Subject to pre-
	as fractured jaw or facial	procedures and related	authorisation.
	bones requiring	hospitalisation	
	hospitalisation		
	• Oral cancer and similar		
	aggressive oral		
	pathologies		
	• Cleft lip/palate repair		
	• Salivary gland pathology		
	• Serious life-threatening		
	infection of dental origin		
	• Internal		
	Temporomandibular joint		
	("jaw-joint") pathology		
20	Excimer Laser, Radial	100% of MSR	<b>R6 230</b> per beneficiary
	Keratotomy, Holmium		per annum
	Procedures, LASIK, Phakic		Subject to pre-
	lenses and intra-stromal		authorisation
	rings (surgically related		
	services & procedures).		
	Subject to SAOA guidelines		
21	Breast Reduction,	100% of MSR.	Subject to pre-
	Mammaplasty & other		authorisation and
	cosmetic surgery if		approval from Medical
	deemed clinically		Advisor
	appropriate		

	MAJOR MEDICAL EXPENSES – HEALTH PLAN			
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS	
22	Prosthetic Limbs and Eyes	100% of Cost	All Prosthetics are per	
	The submission of a quote		beneficiary per	
	prior to purchase is required.		annum and	
	The submission of a quote		subject to pre-	
	prior to purchase is required		authorisation	
			Prosthetic leg subject	
			to a limit of <b>R72 500</b>	
			per leg	
			Prosthetic arm subject	
			to a limit of <b>R72 500</b>	
			per arm	
			Prosthetic eye subject	
			to a limit of <b>R22 370</b>	
			per eye	
			Above limits are	
			available every 2 - 5	
			years as per clinical	
			protocols	
23	Infertility			
	Benefit limited to the	100% of Cost	Prescribed Minimum	
	treatment guidelines applied		Benefits only	
	by the State hospitals.			

	MAJOR MEDICAL EXPENSES – HEALTH PLAN			
	BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS	
24	Oncology			
a)	Subject to an admission of a	100% of MSR - subject to	Overall Oncology	
	treatment plan and enrolment	PMBs	Limit of R305 590 per	
	of the Oncology Programme		beneficiary per annum,	
			subject to pre-	
			authorisation	
b)	Brachytherapy materials	100% of MSR	Limited to	
	(including seeds and		R42 400 per beneficiary	
	disposables) and equipment		per annum and included	
			in the overall Oncology	
			Benefit Limit above	
			Subject to pre-	
			authorisation	
c)	Pathology, X-rays, MRI and	100% of MSR	Limit of <b>R33 490</b> per	
	CAT Scans, radio-isotope		beneficiary per annum,	
	scans		not subject to the	
			overall Oncology limit	
d)	Oncology medicines	100% of Mediscor	Subject to above	
		Reference Price - MRP	<b>R305 590</b> overall limit.	
25	Services Rendered Abroad	Paid in accordance with	R1 000 000 per	
	by a foreign supplier	applicable benefits	beneficiary per annum.	
	No benefit for beneficiaries	contained in this Schedule		
	travelling outside the borders	of Benefits and according to		
	of the Republic of South	MSR		
	Africa for more than 90			
	(ninety) consecutive days.			

	MAJOR MEDI	CAL EXPENSES – HEALT	H PLAN
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
26	Home Oxygen, cylinders,	100% of cost	R16 800 per
	concentrators and		beneficiary per annum
	ventilation expenses		subject to PMB's.
	Provided the patient enrols		Subject to pre-
	on the Lifecare Programme,		authorisation.
	the benefit includes the cost		
	of the appliance provided		
	that the appliance is		
	obtained from a preferred		
	provider.		
27	External Medical	100% of cost	R12 190 per
	Appliances		beneficiary per annum
	Permanent or temporary		Motivation and pre-
	devices that are not		authorisation required
	surgically implanted and are		for devices and
	seen to improve the function		appliances above
	of a diseased organ, e.g.		R1000.
	wheelchair, crutches, CPAP		Two-year cycle applies
	machine, Baumanometer		to Blood Pressure
	and all orthopaedic braces.		Monitors, Glucometers
	Incontinence Diapers which		and Nebulisers only
	are required as part of a		
	chronic condition are		
	included.		
	No benefit shall be available		
	for APS machines unless		
	approved by the Scheme.		
28	Hearing Aids	100% of Cost	<b>R17 860</b> per
	Subject to an Audiology		beneficiary per ear,
	report and pre-authorisation		over a three-year cycle

	MAJOR MEDICAL EXPENSES – HEALTH PLAN		
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
29	Prescribed Medicines		
	Chronic medicine:	100% of Mediscor	<b>R23 300</b> per
	Prescribed for a Prescribed	Reference Price - MRP.	beneficiary per annum
	Minimum Benefit and/or	The Scheme's dispensing	Subject to Pre-
	additional chronic	fee is set at 26% for	authorisation
	conditions.	medicine below R100 and	
	Subject to the chronic	R26 for medicine above	
	medicine formulary only. A	R100, or as agreed to by the	
	25% co-payment applies	Trustees from time to time,	
	when using a non-formulary	at a non-Network Pharmacy	
	medicine	or in accordance with the	
		agreed fee with the	
		Preferred Provider	
		Pharmacies	

	DAY TO DAY EXPENSES – HEALTH PLAN		
	BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS
1	General Practitioner (GP)		
	and Specialists - Out of		
	hospital		
a)	Visits, consultations and	85% of MSR	Member family limit
	treatment by a GP or	Refer to Annexure B	calculated as follows:
	Specialist	schedule of benefits,	R3 580 per member
		benefit rule 6.2.3 for PMB	R2 690 per Adult
		related services	dependant
			<b>R2 250</b> per child
			dependant (maximum
			of three children)
b)	All procedures (including	100% of MSR	MME
	those procedures listed in 1a		
	of the Major Medical		
	benefit), will be at paid from		
	MME and not the Day to		
	Day limits, when done in		
	doctor's rooms, except for		
	Dental Procedures as		
	indicated in 1a. Of the MME		
	benefits.		
c)	<b>Circumcision</b> – done in the	100% of MSR	R1 640 per beneficiary
	doctor's rooms		per annum from MME
d)	PMB Care Plan Services	100% of Cost	MME
	Consultations as authorised	Refer to Annexure B	Subject to pre-
	on Care Plan	schedule of benefits,	authorisation
		benefit rule 6.2.3	

	DAY TO DAY EXPENSES – HEALTH PLAN		
	BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS
2	Diagnostic Services - Out		
	of hospital		
a)	Radiology (X-rays) &	85% of MSR	Member family limit
	Pathology		calculated as follows:
			R3 970 per Member
			R3 970 per Adult
			Dependant
			R690 per child
			dependant (maximum
			of three children)
b)	PMB Care Plan	100% of Cost	MME
	Radiology and Pathology		
	services as authorised on		
	Care Plan.		
3	Dentistry		
a)	Preventative dentistry		
	• Scaling and /or polishing	100% of MSR	Two per beneficiary per
	and Fluoride treatment		annum.
			Once off for permanent
	• Fissure sealing	100% of MSR	molars in persons under
			24 years
b)	Basic dentistry	85% of MSR	<b>R3 960</b> per beneficiary
	• Oral examination		per annum
	• Diagnostics (x-ray, etc)		
	• Restorations (fillings)		
	• Non-surgical extractions		
	• Root canal treatment		

	DAY TO DAY BENEFITS – HEALTH PLAN		
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
3	Dentistry (continue)		
<b>c</b> )	Advanced/specialised	85% of MSR	R11 310 per family per
	dentistry		annum
	• Inlays, onlays, veneers,		Pre- authorisation
	crowns & bridges		required
	• Study models		
	• Dentures		
	• Dental implants,		
	placement, exposure and		
	related procedures such		
	as jaw ridge, sinus lifts,		
	augmentation, etc		
	• Orthodontic retainers,		
	space maintainers,		
	biteplates		
	• Periodontal ("gum")		
	treatment all bullets in		
	this section		
	• Wisdom teeth		
	• Orthodontic treatment for		
	beneficiaries over 21		
	years of age		
<b>d</b> )	Dental Implants	100% of MSR	<b>R15 350</b> per beneficiary
	Includes the cost of the		per annum
	implants only. The		Pre-authorisation
	anaesthetist's fees are		required.
	covered as part of the Major		
	Medical Expenses limit		

	DAY TO DA	Y BENEFITS – HEALTH P	LAN
	BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS
<b>e</b> )	Orthodontic treatments		
	Only for beneficiaries up to	100% of MSR	<b>R8 330</b> per beneficiary
	the age of 21 years		per annum
	Orthodontic treatment for		Pre-authorisation
	beneficiaries over 21 years of		required
	age is subject to the		
	Specialised Dentistry limit		
	under 3c) above		
4	Acute medicine		
a)	Acute medicines and	100% of Mediscor	Member family limit
	injection material including	Reference Price – MRP	calculated as follows:
	flu vaccines	after deduction of <b>R30</b> levy	R6 800 per Member
		per script.	<b>R4 270</b> per Adult
			Dependant
			<b>R1 290</b> per child
			dependant (maximum
			of three children)
<b>b</b> )	Pharmacist Advised	100% of Mediscor	R1 250 per family per
	Therapy (PAT) is	Reference Price - MRP, up	annum. Subject to
	medicines supplied to a	to a maximum of <b>R220</b> per	Acute Medication limit
	member by a registered	event.	
	pharmacist without a		
	doctor's prescription.		

	DAY TO DAY BENEFITS – HEALTH PLAN		
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
5	Medical Auxiliaries - Out	85% of MSR	<b>R7 560</b> per family per
	of hospital		annum for the
	Only for the following		disciplines listed
	disciplines:		
	Podiatry,		
	Orthoptic Treatment,		
	Audiometry/Audiology,		
	Occupational therapy,		
	Therapeutic Dietician,		
	Remedial & Speech therapy,		
	Clinical Technology,		
	Chiropody,		
	Social work,		
	Biokinetic,		
	Chiropractor and		
	Homeopaths.		
6	Physiotherapy – Out of	85% of MSR	R4 980 per family per
	Hospital		annum
7	Mental Health – Out of	85% of MSR	<b>R5 320</b> per beneficiary
	Hospital		per annum
8	Optical Services		
a)	Eye test	85% of MSR	1 (one) test per
			beneficiary per annum
			from MME.
b)	Spectacles, lenses, (replace,	85% of Cost	Overall Optical limit
	repair & adjust), contact		of R3 030 per
	lenses & fitting of contact		beneficiary per annum
	lenses		

	DAY TO DAY BENEFITS – HEALTH PLAN			
	BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS	
<b>c</b> )	Frames	85% of Cost	<b>R1 050</b> per beneficiary	
			per annum, included in	
			the overall Optical limit	
			above.	
d)	Sunglasses	No benefit	No benefit	
9	Contraceptives	100% of Mediscor	R2 160 per female	
	Oral contraceptives	Reference Price (MRP)	beneficiary per annum	
	Injectable contraceptives	limited to one script per		
	Intra uterine devices used for	month up to a max of R180		
	contraception only	per script		
	(excluding Mirena/similar			
	IUDs separately authorised			
	for medical treatment)			

# 2. <u>IMPERIAL & MOTUS MED BUDGET PLAN</u>

The Budget Plan provide low-cost cover for essential, basic healthcare benefits with unlimited in-hospital cover at 100% of Scheme Rate, no Non-PMB chronic benefits, a GP Network with specialist referrals and Day-to-Day benefits paid at 85% of Scheme Rates, with relatively low annual limits.

	MAJOR MEDICAL EXPENSES – BUDGET PLAN			
	<b>BENEFITS DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS	
1	Hospitalisation – Private and	100% of MSR	MME	
	Provincial		Subject to pre-	
<b>a</b> )	A deductible of <b>R1 000</b> applies	No deductible if done in	authorisation	
	if the following procedures are	doctor's room and paid at		
	done in hospital:	100% of MSR if in		
	o Scopes	doctor's		
	Arthroscopies			
	Gastro-Intestinal			
	endoscopies			
	Gastroscopies			
	Colonoscopies			
	Sigmoidoscopies			
	Urological scopes &			
	Cystoscopies			
	Gynaecological scopes			
	o Biopsies			
	• Minor dermatological			
	procedures			
	• Dental procedures	No deductible if done in	MME	
		doctor's room and paid at		
		85% of MSR as per Day-		
		to-Day benefit		
	• Nail surgeries			
	• Minor skin lesions			

	MAJOR MEDICA	L EXPENSES – BUDGET	PLAN
	BENEFITS DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS
1)	Hospitalisation – Private and	100% of MSR	MME
a)	<b>Provincial (continue)</b>		
	Vasectomies		
	Conservative neck and back		
	procedures		
	Circumcisions		
b)	Accommodation in general	100% of MSR	MME
	ward, recovery room, intensive		
	care unit or high care ward		
c)	Circumcision		
	Deductible applies, see 1a)	100% of MSR	<b>R2 150</b> per
	above		beneficiary per annum
			from MME, subject to
			motivation and pre-
			authorisation
d)	Theatre Fees	100% of MSR	MME
e)	Medicines used in hospital/	100% of Medicine Price	MME
	theatre		
2	Post Operation	100% of MSR	MME
	Physiotherapy		6 weeks treatment as
	Physiotherapy after hip, knee		per clinical protocols
	and shoulder replacement		Pre-authorisation
	surgery and spinal surgery		required
	only		
3	General practitioners and		
	specialists (in hospital)		
a)	Visits and consultations	100% of MSR	MME
b)	Surgical procedures and	100% of MSR	MME
	anaesthetics		
For PN	// //IB services rendered by a speciali	st see Annexure B – schedul	e of benefits, benefit

	MAJOR MEDI	CAL EXPENSES - BUDGET	PLAN
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
4	Diagnostic services		
a)	Radiology (X-rays and	100% of MSR	MME
	pathology (In hospital)		
<b>b</b> )	MRI, CAT and radio-isotope	100% of MSR	MME Benefit, subject
	scans (in and out of hospital)		to <b>R10 500</b> per
			beneficiary per annum
			Pre- authorisation
			required
<b>c</b> )	Ultrasound scans (in and out	100% of MSR	R1 690 per beneficiary
	of hospital)		per annum
<b>d</b> )	PET scans	No Benefit	
<b>e</b> )	Sleep studies	No Benefit	
5	To-take-out (TTO)	100% of Generic Reference	MME Benefit, subject
	medicine	Price	to <b>R460</b> per beneficiary
	Medicines dispensed on		per admission
	discharge from hospital will		
	be covered under the Major		
	Medical Expenses Benefit		
6	Out-patient services	If ICD-10 code is for an	
	Private and Provincial	emergency the consultation-	MME
	hospitals	facility-, procedure-, related	
		materials- and medication	
		cost to be paid at 100%	
		from MME.	
		If ICD-10 code is <b>not</b> for an	
		emergency, all applicable	
		services to be paid at 85%	
		from the applicable day-to-	
		day benefit limits	

	MAJOR MEDIC	CAL EXPENSES – BUDGE	T PLAN
	<b>BENEFITS DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
7	Blood Transfusion	100% of cost	MME, subject to PMB
8	Nursing Services, Sub-acute	No benefit	
	Care and Hospice Services		
9	Ambulance services	100% of cost	R4 770 per beneficiary
	Pre-authorisation must be		per annum subject to
	obtained from Europ		approval by preferred
	Assistance		service provider and
			Scheme.
10	Internal Prosthesis	100% of cost	Limited to R38 990 per
	Includes all accompanying	PMBs not subject to	family per annum for
	temporary or permanent	applicable limit.	prosthesis
	devices used to assist with the	Non-PMBs subject to	
	guidance, alignment or	applicable limit	
	delivery of internal prostheses		
	and devices		
	Patients may obtain pre-		
	authorisation 10 (ten) working		
	days prior to admission for a		
	joint replacement or spinal		
	operation		
11	Renal Dialysis	Subject to 100% of the	MME
	(Inclusive of all related costs)	negotiated rate and PMBs	Subject to pre-
	Benefit is subject to the		authorisation
	submission of a treatment plan		
	by the treating specialist to the		
	case manager and approval of		
	the treatment plan before		
	treatment begins		

	MAJOR MEDIC	CAL EXPENSES – BUDGE	T PLAN
	<b>BENEFITS DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
12	Organ Transplants		
a)	Hospital accommodation	PMBs covered in full at	MME
	and surgically related	100% of negotiated rate.	Subject to pre-
	services and procedures	Non-PMBs covered at	authorisation
		MSR	
b)	Heart, Kidney and Liver	100% of Cost	MME
	Inclusive of organ search,		Subject to pre-
	harvesting and transportation,		authorisation
	national only. The benefit		Unlimited
	shall cover the donor if the		
	recipient is an Imperial &		
	Motus Med member		
c)	Corneal Transplant -	100% of Cost	MME
	Including organ search,		Subject to pre-
	national only		authorisation
			R18 900 per
			beneficiary per event
<b>d</b> )	Other organs	100% of MSR	MME
	Including organ search,		Limited to <b>R7 720</b> for a
	harvesting and transportation,		cadaver organ(s) or
	national only. The benefit		limited to R35 090 for
	covers the cost of the donor if		live donor organ(s) per
	the recipient is an Imperial &		beneficiary per annum
	Motus Med member		
e)	Anti-rejection drugs	100% of Medicine Price	MME
			Subject to pre-
			authorisation

HIV and AIDS     100% of cost unlimited     MM	NUAL LIMITS //E - Subject to pre- horisation and
All consultations, pathology 100% of cost unlimited MM	· ·
	· ·
and medicine related to	portion and
and medicine related to aut	ionsation and
diagnoses & treatment of the For PMB services clim	ical guidelines and
disease rendered by a specialist Pro	tocols.
see Annexure B – HIV	V resistance tests
schedule of benefits, pro-	vided only if
<b>benefit rule 6.2.2 and rule</b> regi	istered and pre-
<b>6.2.3</b> auth	horised by a
rele	evant Case Manager
Medicine subject to on t	the
Mediscor Reference Price HIV	√ YourLife
- MRP. pro	gramme
Members are encouraged	
to make use of the	
Scheme's Preferred	
Provider Pharmacies	
Pol	ymerase chain
read	ction funded from
Ma	jor Medical
Exp	benses Benefit for
bab	vies 18 months and
you	inger
whe	ere the diagnosis
rela	tes to HIV testing

	MAJOR MEDICAL EXPENSES – BUDGET PLAN		
	<b>BENEFITS DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
14	Maternity Benefit		
a)	Labour and ward		
	accommodation		
	Normal delivery limited to 3	100% of Cost	MME
	days		Subject to pre-
			authorisation
	Elective Caesarean delivery	100% of MSR	MME
	limited to 4 days		Subject to pre-
			authorisation
	Additional days are subject to		
	submission of a motivation by		
	the attending doctor and		
	approval by the case manager		
b)	Midwife - for midwife	100% of MSR	MME
	delivery, confinement in a		
	registered birthing unit or		
	home delivery – including		
	birth attendant and birth bath.		
	Midwife must be registered		
	with BHF and Nursing		
	Council. If a gynaecologist is		
	not used, benefit covers pre-		
	and post-confinement costs.		
c)	Maternity Programme - ben	efits listed below are subj	ect to enrolment on the
	Maternity Programme. If no	t registered on the Program	nme, below benefits (c1,
	c2, c3 and c4) to be paid from	day-to-day limits.	
	, , , , , , , , , , , , , , , , , , ,		

	MAJOR MEDIC	CAL EXPENSES – BUDGE	T PLAN
	<b>BENEFITS DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
14	Maternity Benefits		
	(continue)		
<b>c1</b> )	Antenatal classes –	100% of Cost as per	MME
	Registered Midwife, or:	authorised registered	R1 180 per beneficiary
	Belly Babies	Maternity Programme	per annum
	18 month antenatal and		
	postnatal online video course		
	Online face-to-face		
	consultations with a breast		
	feeding expert		
c2)	Ultrasound scans	100% of cost as per the	Two 2D or 3D or 4D
	during pregnancy	authorised registered	scans per
		Maternity Programme	Pregnancy up to 100%
			of the 2D scan of
			Scheme Rate
c3)	Antenatal vitamins	100% of Medicine Price as	R130 per month
	during pregnancy	per authorised registered	MME
		Maternity Programme	
		100% of Cost if obtained	
<b>c4</b> )	Gynaecologist Consultations	from a DSP specialist. A as	MME
	during pregnancy	per authorised registered	
		Maternity Programme	
15	Rehabilitation	100% of cost – PMB only	Subject to Clinical
			Protocols
16	Psychiatric institutions and	100% of MSR	Up to a maximum of <b>21</b>
	substance and alcohol abuse		days per beneficiaries
			per annum subject to
			pre-auth

	MAJOR MEDIC	CAL EXPENSES – BUDGE	T PLAN
	BENEFITS DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS
17	Stoma Care Products	100% of MSR	MME
			Subject to pre-
			authorisation
18	Cochlear Implant	No Benefit	
19	Dentistry Benefit		
a)	Dental Alveolar	Hospital and	Major Medical
	Surgical procedures involving	anaesthetist's fee	Expenses
	the teeth and supporting	100% of MSR for	Subject to pre-
	jawbone ridges, such as:	hospitalisation, operating	authorisation
	» Basic dental procedures in	theatre, seditionist and	
	children under the age of	anaesthetist's fee	
	eight	Dental procedures	Subject to pre-
	» Surgical dental procedures	Note that the associated	authorisation
	in exceptional clinical	dental procedures will still	
	scenarios in children older	be funded at 85% of the	
	than eight and adults	MSR from the respective	
	Surgical removal of	Dental Benefit categories,	
	multiple/impacted teeth or	as indicated under day-to-	
	roots	day benefits	
	<ul> <li>Apicectomies</li> </ul>		
	• Tooth exposures		
	Corticotomies		
	<ul> <li>Surgical preparation of</li> </ul>		
	mouth for dentures, etc.		
	• Wisdom teeth		
b)	Orthodontic Related		
	Surgery		
	No benefit	No benefit	
c)	Maxillo facial surgery		No Benefit
	• Oral/facial trauma,		MME
	such as fractured jaw or facial		

bones requiring	100% of MSR regarding	Subject to pre-
hospitalization	the surgical procedure and	authorisation
• Oral cancer and	related hospitalisation	
similar aggressive oral		
pathologies		
• Cleft lip/palate repair		
• Salivary gland		
pathology		
• Serious life-		
threatening infection of dental		
origin		
Internal Temporomandibular		
joint ("jaw joint") pathology		

	MAJOR MEDICAL EXPENSES – BUDGET PLAN		
	<b>BENEFITS DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
20	Excimer Laser, Radial	No Benefit	
	Keratotomy, Holmium		
	Procedures, LASIK, Phakic		
	lenses and intra-stromal		
	rings (surgically related		
	services and procedures)		
21	Breast Reduction,	No Benefit	
	Mammoplasty and other		
	cosmetic surgery if deemed		
	clinically appropriate		
22	Prosthetic Limbs and Eyes	100% of cost	MME
	The submission of a		Subject to the Internal
	quotation prior to purchase		Prostheses Limit of
	is required		R38 990
23	Infertility	100% of cost	MME
		PMB Only	
24	Oncology		
a)	Subject to a treatment plan	100% of MSR, subject to	Overall Oncology
	and enrolment on the	PMB's	Limit of R96 590 per
	Oncology Programme		beneficiary per annum.
b)	Brachytherapy materials	100% of MSR	Limited to R12 590 per
	(including seeds and		beneficiary per annum
	disposables) and equipment		and included in the
			overall Oncology
			benefit limit above
<b>c</b> )	Pathology, X-rays, MRI and	100% of MSR	Limited to R9 300 per
	CAT Scans and radio-		beneficiary per annum,
	isotope		not included in above
	scans		overall Oncology limit

MAJOR MEDICAL EXPENSES – BUDGET PLAN			T PLAN
	<b>BENEFITS DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
24	Oncology (continue)		
<b>d</b> )	Oncology medicines	100% of Mediscor	Subject to above
		Reference Price - MRP	<b>R96 590</b> overall
			Oncology limit
25	Services Rendered Abroad	No Benefit	
	by a foreign supplier		
26	Home Oxygen cylinders,	100% of cost – PMB Only	MME
	concentrators and		Subject to Pre-
	ventilation expenses		authorisation
27	External Medical	100% of cost	R3 890 per beneficiary
	Appliances		per annum
	Two-year cycle applies to		Motivation and pre-
	Blood Pressure Monitors,		authorisation required
	Glucometers and Nebulisers		for devices and
	only		appliances above
			R1 000
28	Hearing Aids	No Benefit	
29	Prescribed Medicines		
	Chronic medicine:	100% of Mediscor	Unlimited PMB's only
	Prescribed for PMB	Reference Price - MRP.	Subject to Pre-
	conditions only. Subject to the	The Scheme's dispensing	authorisation
	chronic medicine formulary	fee is set at 26% for	
	only. A 25% co-payment	medicine below R100 and	
	applies when using a non-	R26 for medicine above	
	formulary drug	R100, or as agreed to by	
		the Trustees from time to	
		time, at a non-Network	
		Pharmacy or according to	
		the agreed dispensing fee	
		with the Preferred	
		Provider Pharmacies	

	DAY TO DAY BENEFITS – BUDGET PLAN		
	<b>BENEFITS DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
1	General Practitioner (GP)		
	and Specialists – Out of		
	hospital		
a)	Visits, consultations and	85% of MSR	Member family limit
	treatment by GP or Specialist	These benefits are	calculated as follows:
	Benefits applicable to the	covered within the	R1 200 per member
	nomination of 2 GP's per	MHRM GP Network and	R900 per adult
	dependant.	Specialists only on a	dependant
	2 out of Network GP visits	referral by the GP	R730 per child
	allowed per family	Refer to Annexure B	dependant (Maximum
		schedule of benefits,	of three children)
		benefit rule 6.2.3 for 1a)	Subject to the above
		and 1d) above	limits
b)	All procedures (including	100% of MSR	MME
	those procedures listed in 1a		
	of the Major Medical benefit),		
	will be paid from MME and		
	not Day-to-Day limits, when		
	done in the doctors' rooms,		
	except for Dental Procedures		
	as indicated in 1a of the MME		
	benefits.		R1 640 per beneficiary
c)	<b>Circumcision</b> – done in the	100% of MSR	per annum from MME
	doctor's rooms		MME

	DAY TO DAY EXPENSES – BUDGET PLAN		
	<b>BENEFITS DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS
1	General Practitioner (GP) and Specialists – Out of hospital (continue)		
<b>d</b> )	PMB Care Plan Services Consultation as authorised on Care Plan	100% of Cost These benefits are covered within the MHRM network and Specialists only on a referral by the GP. Refer to Annexure B schedule of benefits, benefit rule 6.2.3 for 1a) and 1d) above	Subject to pre- authorisation
2	Diagnostic Services – Out of hospital (continue)		
a)	Radiology (X-rays) and Pathology	85% of MSR	Member family limit calculated as follows: <b>R1 320</b> per member <b>R1 320</b> per adult dependant <b>R240</b> per child dependant (Maximum of 3 children)
b)	PMB care Plan ServicesRadiology (X-rays) andPathology as authorized onCare PlanIncluding Cardiac Ultrasound	100% of Cost	MME

	DAY TO DAY EXPENSES – BUDGET PLAN		
	BENEFITS DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS
3	Dentistry		
a)	Preventative dentistry	No Benefit	
b)	Basic dentistry	85% of the negotiated fee	R2 790 per family per
	• Oral examination		annum
	• Diagnostics (X-rays, etc.)		
	• Restorations (fillings)		
	• Extractions		
	• Root canal treatment		
<b>c</b> )	Advanced/specialised	No Benefit	No Benefit
,	dentistry		
<b>d</b> )	Dental Implants	No Benefit	No Benefit
<b>e</b> )	Orthodontic treatment	No Benefit	No Benefit
4	Prescribed Medicine		
a)	Acute Medication	100% of Mediscor	Member family limit
	Acute medicine (injection	Reference Price after	calculated as follows:
	material included), including	deduction of a <b>R30</b> levy	R2 270 per member
	flu vaccines	per script.	<b>R1 440</b> per adult
			dependant
			R440 per child dependant
			(Maximum of 3 children)
<b>b</b> )	Pharmacy Advised Therapy	No Benefit	
	(PAT)		
5	Medical Auxiliaries – Out of	85% of MSR	<b>R1 890</b> per family per
	hospital		annum for the disciplines
	Only for the following		listed
	disciplines:		
	Clinical Psychology		
	Psychiatry		
	Physiotherapy		
	пулонстару		

	DAY TO DAY EXPENSES – BUDGET PLAN				
	<b>BENEFITS DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS		
6	Physiotherapy – Out of	85% of MSR	Included in Medical		
	hospital		Auxiliaries limit (item 5)		
7	Mental health – Out of	85% of MSR	Included in Medical		
	hospital		Auxiliaries limit (item 5)		
8	Optical Services				
a)	Eye Test	85% of MSR	One test per beneficiary		
			per annum from MME		
b)	<b>Optical Services</b>	85% of cost	Overall Optical limit of		
	Spectacles (lenses,		<b>R1 390</b> per beneficiary per		
	replacements, repairs and		annum		
	adjustments), contact lenses				
	and fitting of contact lenses				
c)	Frames	85% of cost	R420 per beneficiary per		
			annum, included in the		
			overall Optical limit above		
d)	Sunglasses	No Benefit			
9	Contraceptives	100% Mediscor	R2 160 per female		
	Oral contraceptives	Reference Price (MRP)	beneficiary per annum		
	Injectable contraceptives	limited to one script per			
	Intra uterine devices used for	month up to a max of			
	contraception only (excluding	R180 per month			
	Mirena/similar IUDs				
	separately authorised for				
	medical treatment)				

WELLNESS BENEFIT			
	BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS
1	Screening tests		
a)	Screening tests		
	• Weight, Height and	100% of MSR from MME	1 visit per beneficiary
	Waist Circumference		per annum
	• Finger Prick Glucose		
	Test		
	Blood Pressure Test		
	• Finger Prick Cholesterol		
	Test		
b)	HIV test	100% of MSR from MME	1 test per beneficiary
	Finger Prick Test		per annum
2	Vaccines		
a)	Childhood Vaccine Benefit		According to Scheme
	Only applicable on the		formulary from ages
	Imperial & Motus Med		birth to 12 years
	Health Plan		Vaccines outside the
	Vaccine	100% of MSR from	formulary, will be
		MME	paid from the Acute
			Medicine limit
	Consultation	85% from GP/Specialist	
		Day-to-Day limit	
b)	Flu and Pneumococcal	100% of MSR from	1 of each
	Vaccines- for patients	MME	injection per enrolee
	diagnosed with the following:		per annum – Both
	• Oncology,		Health and Budget
	• Asthma,		Plans
	• COPD,		
	• Cardiac Failure,		
	• HIV and		
	Patients over 65 years		

	PREVENTATIVE BENEFIT			
	<b>BENEFIT DESCRIPTION</b>	% BENEFIT PAYABLE	ANNUAL LIMITS	
1	Human papillomavirus	100% of MSR from MME	1 treatment (prescribed	
	(HPV) Vaccine for all females		dose – 3 injections) in a	
			lifetime	
2	Pap Smear	100% of MSR from	1 per beneficiary per	
		MME	annum	
3	Mammograms	100% of MSR from MME	1 every 2 years for females	
			38 years and older	
4	Prostate Specific Antigen	100% of MSR from MME	a) 1 every 3 years: males	
	(PSA) Test		30 – 59 years	
			<b>b</b> ) 1 every 2 years: males	
			60 – 69 years	
			c) 1 every year: males 70	
			years and older	
5	Dexa scans (Bone Density)	100% of MSR from MME	Limited to R1 800 and	
			subject to	
			1 scan every 3 years for	
			beneficiaries 50 years and	
			older	
6	Glaucoma screening	100% of MSR from MME	a) 1 every 2 years:	
			beneficiaries 40 – 49 years	
			<b>b</b> ) 1 every year:	
			beneficiaries 50 years and	
			older	
7	Colorectal Cancer Screening	100% of MSR from MME	1 every year:	
	Faecal Occult Blood Test only		beneficiaries 40 years and	
			older	

# NOTES:

- Unless otherwise indicated, benefit payable is the Medical Scheme Rate (MSR).
- Medical Scheme Rate (MSR) refers to the rate at which health services are reimbursed by the Scheme, which shall be determined by the Scheme from time to time.
- Medicine Price shall mean Single Exit Price (SEP) plus dispensing fee.

# ANNEXURE C

### EXCLUSIONS, LIMITATIONS AND WAITING PERIODS

#### 1. EXCLUSIONS

The scheme will pay in full, without co-payment or use of deductibles, the diagnosis, treatment and care costs of the prescribed minimum benefits as per regulation 8 of the Act. Furthermore, where a protocol or a formulary drug preferred by the scheme has been ineffective or would cause harm to a beneficiary, the scheme will fund the cost of the appropriate substitution treatment without a penalty to the beneficiary as required by regulation 15H and 15I of the Act. The following will not be paid by the Scheme unless otherwise authorised by the Board:

#### 1.1 Optometry

- 1.1.1 Tinted or coloured plano lenses and other cosmetic effect contact lenses (other than prosthetic lenses), and contact lens accessories and solutions.
- 1.1.2 Optical devices which are not regarded by the relevant managed healthcare programme as clinically essential or clinically desirable.
- 1.2 Breast reduction, except where associated with breast reconstruction following a diagnosis of cancer or the beneficiary is diagnosed with Gigantomastia of pregnancy accompanied by complications such as ulceration of breast tissue, massive infection, tissue necrosis with slough, significant haemorrhage or delivery is not imminent.

- 1.3 Treatment of surgery of scars, keloids and excision of a tattoo are deemed to be for cosmetic purposes except in cases of severe burn scars on the face and neck and functional impairment such as contractures. Where necessary the Board will refer cases to a panel of Medical Specialists for a final decision. The decision of the Board following advice from the Specialist panel will be final.
- 1.4 Any medical and/or surgical procedure related to the Gamate Intrafallopian Transfer, In-Vitro fertilization, Zygote Intrafallopian Transfer, Pronuclear Stage Tubal Transfer or any other transfer or egg or sperm collection will not be covered by the Scheme. Any other treatment or investigation not covered in respect of Code 902M (Diagnosis: Infertility) will not be covered by the Scheme.
- 1.5 Donor Cost Organ harvesting and donor cost, in case where the donor recipient is not a member of Imperial & Motus Med.
- 1.6 Otoplasty for children 12 years of age or older.
- 1.7 Expenses incurred by a member or dependants of a member in the case of or arising out if wilful self-injury, professional sport, speed contests and speed trials except for Prescribed Minimum Benefits.
- 1.8 Laparoscopic surgery for the removal of an appendix except in the event of an emergency procedure.
- 1.9 Investigations, operations or treatments for cosmetic purposes, obesity, artificial insemination, impotence and erectile dysfunction or treatment of an experimental nature.

A medical or surgical procedure, treatment, cause of treatment, equipment, drug or medicine will be regarded as experimental:

- (a) if it is not widely accepted and know to be safe, effective and appropriate for the treatment of illness or injury by a consensus of professional medical specialists which are recognised as such by the South African medical community;
- (b) if it is under study, investigation, in a test period or part of or in a clinical research state;
- (c) where no definite outcome results, following at least a five-year trial period, are available; or
- (d) if it is more expensive than that which is generally available and does not significantly change the outcome of the procedure, treatment or taking of medicine or drug; provided that should a member prefer to have the more expensive treatment, the Scheme shall pay the reasonable and customary fees associated with the treatment generally available.
- 1.10 Holidays for recuperative purposes.

# 1.11 Purchase of:

- patent medicine and proprietary preparations
- applicators, toiletries and beauty preparations
- bandages, cotton wool and similar aids
- patented foods, including baby foods
- Mirena and similar devises to prevent pregnancy
- tonics, slimming preparations, drugs as advertised to the public and vitamins which are not approved by the Scheme
- household and biochemical remedies
- sunglasses
- exercise equipment
- any drug or medicine not registered by the Medicines Control Council or similar authority
- any medicines not registered for that specific condition.

- 1.12 All costs that are more than the annual maximum benefit to which a member is entitled in terms of the Rules of the Scheme.
- 1.13 Examinations for insurance, employment, visas, pilot and driving licences or examinations for enrolment to University and College.
- 1.14 Any member related travelling or conveyance by whomsoever and of whatsoever nature except as by Ambulance or Ambulance Aircraft.
- 1.15 Dentistry
  - 1.15.1 Labial frenectomy in respect of beneficiaries under the age of 12 years old.
  - 1.15.2 Dental procedures or devices which are not regarded by the relevant managed healthcare programme as clinically essential or clinically desirable.
  - 1.15.3 General anaesthetics, conscious sedation and hospitalisation for dental work, except in the case of patients under the age of 8 years or bony impactions of the third molars.
  - 1.15.4 Periodontic plastic procedures for cosmetic reasons
  - 1.15.5 Tooth bleaching, Lingual (invisible) orthodontic braces, Gum guards for sports purposes.
- 1.16 The purchase of medicines prescribed by a person not legally entitled thereto.
- 1.17 Robotic assisted surgery
- 1.18 Costs of appointments cancelled or not kept by members.

- 1.19 Costs for services rendered by:
  - 1.19.1 Persons not registered in terms of any law;
  - 1.19.2 Any institution, except a state or provincial hospital, not registered in terms of any law.
- 1.20 Services which are regarded as not medically necessary. A treatment, procedure, supply, medicine, hospital or specialized centre stay (or part of a hospital or specialized centre stay) will be regarded as medically necessary if:
  - (a) it is appropriate and essential to the diagnosis and treatment of illness or injury of the member; and
  - (b) does not exceed, in scope, duration or intensity of the level of care which is needed to provide a safe, adequate and appropriate diagnosis or treatment; and
  - (c) it has been prescribed by a doctor; and
  - (d) it is consistent with the widely accepted professional standards of the medical practice in South Africa and in respect of overseas cover, the United States of America; and
  - (e) in the case of inpatient care, it cannot be provided safely on an outpatient basis.

The medical need shall be determined by the Scheme taking into account the above requirements. The fact that a Doctor has prescribed, recommended, approved or provided a treatment, service, supply or confinement shall not in itself be regarded as proof that a service is medically necessary. Where necessary the Board will refer cases to a panel of Medical Specialists for a final decision. The decision of the Board following advice from the Specialist panel will be final.

- 1.21 The following medicines, unless they form part of the public sector protocols and are authorised by the relevant managed healthcare programme:
  - 1.21.1 Any specialised drugs that have not convincingly demonstrated a survival advantage of more than 3 (three) months in advanced or metastatic solid organ malignant tumours, for example Sorafenib for hepatocellular carcinoma, Bevacizumab for colorectal and metastatic breast cancer.

#### 2. LIMITATION OF BENEFITS

Provided that no limitations shall apply in respect of any service falling within the minimum benefits other than as provided for in Rule 3.1, the following limitations shall apply:

- 2.1 The maximum benefits to which a member and his dependants shall be entitled in any financial year shall be limited as set out in Annexure "B".
- 2.2 Members admitted to the Imperial & Motus Med Health Plan during the course of a financial year shall be entitled to the benefits set out in Annexure B with the maximum benefits being adjusted in proportion to the period of membership calculated from the date of admission to the end of the particular financial year.

- 2.3 The annual limits for members admitted to the Imperial & Motus Med Budget Plan will be pro-rated for members joining from 1 February to 31 July of each year, but those joining from 1 August to 31 December of a year will have access to the same benefit limits as those joining on 1 July of a year.
- 2.4 In cases where a specialist, except an eye specialist or gynaecologist is consulted without the recommendation of a general practitioner, the benefit allowed by the Scheme, may, at the discretion of the Board, be limited to the amount that would have been paid to a general practitioner for the same service.
- 2.5 Unless otherwise decided by the Board, benefits in respect of medicines obtained on a prescription are limited to one month's supply for every such prescription or repeat thereof.
- 2.6 In cases of illness of a protracted nature, the Board shall have the right to insist upon a member or dependant of a member consulting any particular specialist the Board may nominate in consultation with the attending practitioner.
- 2.7 Subject to the general limitations on benefits determined by the Board from time to time, in the event that any other party may be liable for costs incurred for treatment of sickness conditions or injuries sustained by a beneficiary, the Scheme shall cover the appropriate medical costs on behalf of the beneficiary in accordance with the benefits available, after which the Scheme may recover the cost from the appropriate party.

In the event that the Scheme effects payment of any such costs incurred by the beneficiary prior to the beneficiary recovering all or a portion of such costs from another party, then the beneficiary shall:

2.7.1 be liable to repay to the Scheme all amounts or a portion thereof paid by the Scheme and recovered by or on behalf of the beneficiary from the party responsible to compensate such beneficiary, after deduction of any legal costs or deductions that may have been incurred in the recovery of such amount;

- 2.7.2 disclose to the Scheme, alternatively, instructs his legal representative to disclose to the Scheme, the full extent of any compensation awarded in respect of past and future medical expenses;
- 2.7.3 sign all documentation as may be required by the Scheme to obtain copies of all such information not in the Scheme's possession, relating to the beneficiary's medical accounts and records from the relevant practitioners and/or medical institutions;
- 2.7.4 provide the Scheme with such assistance as the Scheme may reasonably require should the Scheme wish to recover any amounts paid on behalf of the member for which a third party may be liable

# 3. WAITING PERIODS

- 3.1 The Scheme may impose upon a person in respect of whom an application is made for membership or admission as a dependant, and who was not a beneficiary of a medical scheme for a period of at least 90 days preceding the date of application:
  - 3.1.1 a general waiting period of up to three months; and
  - 3.1.2 a condition-specific waiting period of up to 12 months.
- 3.2 The Scheme may impose upon any person in respect of whom an application is made for membership or admission as a dependant, and who was previously a beneficiary of a medical scheme for a continuous period of up to 24 months, terminating less than 90 days immediately prior to the date of application:

- 3.2.1 a condition-specific waiting period of up to 12 months, except in respect of any treatment or diagnostic procedures covered within the prescribed minimum benefits;
- 3.2.2 in respect of any person contemplated in this sub-rule, where the previous medical scheme had imposed a general or condition-specific waiting period, and such waiting period had not expired at the time of termination, a general or condition-specific waiting period for the unexpired duration of such waiting period imposed by the former medical scheme.
- 3.3 The Scheme may impose upon any person in respect of whom an application is made for membership or admission as a dependant, and who was previously a beneficiary of a medical scheme for a continuous period of more than 24 months, terminating less than 90 days immediately prior to the date of application, a general waiting period of up to three months, except in respect of any treatment or diagnostic procedures covered within the prescribed minimum benefits.
- 3.4 No waiting periods may be imposed on:
  - 3.4.1 a person in respect of whom application is made for membership or admission as a dependant, and who was previously a beneficiary of a medical scheme, terminating less than 90 days immediately prior to the date of application, where the transfer of membership is required as a result of-
    - 3.4.1.1. change of employment; or
    - 3.4.1.2. an employer changing or terminating the medical scheme of its employees, in which case such transfer shall occur at the beginning of the financial year, or reasonable notice must have been furnished to the scheme to which an application is made for such transfer to occur at the beginning of the financial year.

Where the former medical scheme had imposed a general or conditionspecific waiting period in respect of persons referred to in this rule, and such waiting period had not expired at the time of termination of membership, the Scheme may impose such waiting period for the unexpired duration of a waiting period imposed by the former medical scheme.

3.4.2 a beneficiary who changes from one benefit option to another within the Scheme unless that beneficiary is subject to a waiting period on the current benefit option in which case the remaining period may be applied.

a child dependant born during the period of membership.