

# Preferred provider pharmacies

## Frequently asked questions

Imperial Motus Med members are encouraged to obtain their chronic medication from preferred provider pharmacies, which were created by the Scheme in conjunction with the managed care provider (Momentum Health Solutions) and implemented since 1 January 2018.

To assist you in understanding the impact of the implementation of the preferred provider pharmacies for chronic medication, Scheme Management has supplied the Scheme's responses to anticipated questions below. This document will be updated with more frequently asked questions from time to time.

### 1. What are Imperial Motus Med's preferred provider pharmacies?

Imperial Motus Med's preferred provider pharmacies currently consist of approximately **1 849 pharmacies** that are managed and monitored by Momentum Health Solutions in order to dispense chronic medication in line with specific protocols. The Scheme pays pharmacies that adhere to the protocols a higher dispensing fee and it is therefore beneficial for them to participate.

### 2. Is there a disadvantage if I make use of a pharmacy that is not an Imperial Motus Med preferred provider pharmacy for my chronic medication?

The dispensing fee charged by these pharmacies will most likely be higher than the dispensing fee that Imperial Motus Med pays. Imperial Motus Med pays a fixed dispensing fee of **27%** for medication below **R100** and **R27** for medication above **R100**. Therefore, you will be responsible for payment of the difference in the dispensing fee the pharmacy charges and the dispensing fee the Scheme pays.

### 3. How will I benefit from making use of a preferred provider pharmacy for my chronic medication?

Taking into account the current legislative environment in which medical schemes operate in South Africa and specifically the increasing cost of medication, medical schemes have to carefully plan for the possibility that future cost increases in chronic medication could be excessive. By making use of preferred provider pharmacies, it is not only cost-effective for the Scheme by incentivising the dispensing of less costly generic medication, but your annual chronic medication limit will last longer and any co-payments can be optimised.

### 4. Will I have co-payments on my chronic medication if I make use of a preferred provider pharmacy?

Imperial Motus Med pays chronic medication according to the Mediscor reference price (MRP). Therefore, some medicine may be more expensive than the MRP, resulting in co-payments. It is therefore important to note that you might still have co-payments if you make use of a preferred provider pharmacy for your chronic medication.

You may be liable for co-payments in the following instances:

- a) If you make use of a more expensive generic or original, brand-name medication, you will be liable for paying the difference between the MRP and the more expensive medication.
- b) If you voluntarily make use of medication that is not on the Scheme's formulary of prescribed medication, you will be liable for a 25% co-payment.
- c) When you use a pharmacy that is not a preferred provider, you will be liable for the difference between the pharmacy's dispensing fee and the dispensing fee that is paid by the Scheme (**27%/R27**). You may also be liable for a co-payment, as described in a) and b) above.

*Continued overleaf*

**5. Do I have to obtain my acute medication from a preferred provider pharmacy?**

The Scheme encourages you to make use of the Imperial Motus Med preferred provider pharmacies for all medication in order to optimise co-payments and assist the Scheme and members in saving.

**6. How do I find a preferred provider pharmacy?**

Call **0860 467 374** for assistance or visit [www.imperialgroupmed.co.za](http://www.imperialgroupmed.co.za), click on **Healthcare Providers** on the **homepage** or click on the **Benefits** tab and select **Healthcare Providers**.

**7. Can my pharmacy be included as a preferred provider pharmacy?**

Should your pharmacy not be a preferred provider pharmacy, they can engage with Momentum Health Solutions' pharmacy network team to participate. Momentum Health Solutions does not restrict any pharmacy from participating, as long as the pharmacy is willing to contract.

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