

Benefits 2022

This brochure contains the latest updates to the Imperial and Motus Medical Aid benefits, which will be effective from 1 January 2022.

Inside:

Day-to-Day Benefits (out-of-hospital expenses)

Major Medical Expenses

Wellness Benefits

Preventative Benefits

Prescribed Minimum Benefits (PMBs)







FROM THE PRINCIPAL OFFICER

The Imperial and Motus Medical Aid (Imperial Motus Med) is restricted to employees of Imperial Limited, Motus Holdings Limited and a small number of former subsidiaries, as approved by the Board of Trustees of the Scheme. This restriction on membership holds distinct advantages for the Scheme and allows it to offer competitive cost/benefit structures when compared to similar products in the industry.

In addition, the restricted nature of the Scheme offers flexible positioning to focus on the healthcare needs of the participating employers and their employees in the current regulatory environment in South Africa, considering the envisaged healthcare reforms proposed by the Government of the day. This was confirmed and illustrated by the manner in which the Scheme was able to meet the requirements of its members since the outbreak of COVID-19 around March 2020.

Imperial Motus Med offers the employees of Imperial Limited and Motus Holdings Limited access to two benefit plans that cater for the following needs:

- **1. The Imperial Motus Med Health Plan:** This benefit plan offers exceptional value for money when compared to similar benefit plans in the industry and offer rich benefits at very competitive prices. Contributions are determined by family composition and the income of the principal member, allowing pensioners and lower income earners access to comprehensive benefits.
- **2. The Imperial Motus Med Budget Plan:** This benefit plan aims to give access to essential, basic out-of-hospital benefits and comprehensive in-hospital cover and is ideally suited to give lower income earners access to medical aid benefits. In addition, this benefit plan allows employees who feel that they do not require comprehensive out-of-hospital benefits access to comprehensive in-hospital cover and basic out-of-hospital cover at competitive prices.

Imperial Motus Med provides a competitive benefit and contribution structure, which is based on the philosophy of providing comprehensive cover for large medical expenses, such as hospitalisation and chronic medicine, and adequate cover for out-of-hospital benefits at affordable prices.

The ultimate goal of the Trustees and Scheme Management is to use this restricted medical scheme to enhance the health and wellness of the employees of Imperial Limited and Motus Holdings Limited.

Johan van der Walt Principal Officer

GUIDE TO TERMS USED IN THIS MEMBER BROCHURE

ment and care in respect of one or more prescribed minimum benefit conditions. MRP: Mediscor Reference Price MRP model is applicable to all medicines with generic equivalents. The MRP sets a maximum reimbursable price for a list of similar generic price with a lower cost than that of the original medicine. If a member chooses to use medicine that is more expensive than the MRP, the member have to pay the difference between the price of the chosen medicine and the MRP. This is applicable to both preferred and non-preferred form medicines. Co-payments can be avoided or reduced by using a generic equivalent that costs less than the MRP. We encourage the use of gene equivalent medicines in the interest of cost-effective care. Imperial Motus Med Specialist Network The Scheme implemented a specialist network on 1 January 2018 to contribute to sustainable contribution increases; members could be liable payments if a non-network specialist is used. PMBs: Prescribed Minimum Benefits PMBs refer to the minimum benefits that must be provided by a medical scheme in terms of the Medical Schemes Act (no 131 of 1998) and i lations. Please contact the Call Centre for more information on these benefits. MSR: Medical Scheme Rate The MSR is the rate at which Imperial Motus Med pays for medical products and services, which will be determined by the Scheme from time Momentum Health Solutions (MHS) MHS has been at the forefront of innovation in the management of clinical risk for clients; they are the leading healthcare organisation, provice managed care services to employer-based medical schemes in South Africa. MME: Major Medical Expenses MME are medical expenses for in-hospital treatment and certain out-of-hospital expenses, for example for oncology, dialysis and Prescribed M Benefits (PMBs). (See pages 9 to 21)	Board of Healthcare Funders	Board of Healthcare Funders refers to the representative organisation for the majority of medical schemes throughout South Africa.
with a lower cost than that of the original medicine. If a member chooses to use medicine that is more expensive than the MRP, the member have to pay the difference between the price of the chosen medicine and the MRP. This is applicable to both preferred and non-preferred form medicines. Co-payments can be avoided or reduced by using a generic equivalent that costs less than the MRP. We encourage the use of gene equivalent medicines in the interest of cost-effective care. Imperial Motus Med Specialist Network The Scheme implemented a specialist network on 1 January 2018 to contribute to sustainable contribution increases; members could be liable payments if a non-network specialist is used. PMBs: Prescribed Minimum Benefits PMBs refer to the minimum benefits that must be provided by a medical scheme in terms of the Medical Schemes Act (no 131 of 1998) and i lations. Please contact the Call Centre for more information on these benefits. MSR: Medical Scheme Rate The MSR is the rate at which Imperial Motus Med pays for medical products and services, which will be determined by the Scheme from time Momentum Health Solutions (MHS) MHS has been at the forefront of innovation in the management of clinical risk for clients; they are the leading healthcare organisation, provice managed care services to employer-based medical schemes in South Africa. MME are medical expenses for in-hospital treatment and certain out-of-hospital expenses, for example for oncology, dialysis and Prescribed Medicine Price Medicine Price Medicine Price refers to the Single Exit Price, plus a dispensing fee. Please be aware of this in order to ensure you are not charged additional or	DSP: Designated service provider	A designated service provider is a healthcare provider or group of providers selected by the Scheme as preferred providers to provide diagnosis, treatment and care in respect of one or more prescribed minimum benefit conditions.
PMBs: Prescribed Minimum Benefits PMBs refer to the minimum benefits that must be provided by a medical scheme in terms of the Medical Schemes Act (no 131 of 1998) and is lations. Please contact the Call Centre for more information on these benefits. MSR: Medical Scheme Rate The MSR is the rate at which Imperial Motus Med pays for medical products and services, which will be determined by the Scheme from time. Momentum Health Solutions (MHS) MHS has been at the forefront of innovation in the management of clinical risk for clients; they are the leading healthcare organisation, provided managed care services to employer-based medical schemes in South Africa. MME: Major Medical Expenses MME are medical expenses for in-hospital treatment and certain out-of-hospital expenses, for example for oncology, dialysis and Prescribed Medicine Price Medicine Price Medicine Price plus a dispensing fee. Please be aware of this in order to ensure you are not charged additional organisation.	MRP: Mediscor Reference Price	MRP model is applicable to all medicines with generic equivalents. The MRP sets a maximum reimbursable price for a list of similar generic products with a lower cost than that of the original medicine. If a member chooses to use medicine that is more expensive than the MRP, the member will have to pay the difference between the price of the chosen medicine and the MRP. This is applicable to both preferred and non-preferred formulary medicines. Co-payments can be avoided or reduced by using a generic equivalent that costs less than the MRP. We encourage the use of generic equivalent medicines in the interest of cost-effective care.
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Benefits (PMBs). (See pages 9 to 21) Medicine Price Medicine Price Tefers to the Single Exit Price, plus a dispensing fee. Please be aware of this in order to ensure you are not charged additional or the single Exit Price and the single Exit Price are the single Exit Price ar	Momentum Health Solutions (MHS)	MHS has been at the forefront of innovation in the management of clinical risk for clients; they are the leading healthcare organisation, providing managed care services to employer-based medical schemes in South Africa.
	MME: Major Medical Expenses	MME are medical expenses for in-hospital treatment and certain out-of-hospital expenses, for example for oncology, dialysis and Prescribed Minimum Benefits (PMBs). (See pages 9 to 21)
	Medicine Price	Medicine Price refers to the Single Exit Price, plus a dispensing fee. Please be aware of this in order to ensure you are not charged additional costs on medicine.

IMPERIAL
MOTUS MED
HEALTH PLAN

IMPERIAL MOTUS MED BUDGET PLAN This is a traditional plan that provides unlimited private hospital cover at 100% of the Medical Scheme Rate (MSR) and routine day-to-day benefits at 85% of the MSR up to generous annual limits.

The Budget Plan provides low-cost cover for essential, basic healthcare with unlimited in-hospital cover at 100% of the MSR, no chronic non-Prescribed Minimum Benefits, a general practitioner network with specialist referrals and day-to-day benefits at 85% of the MSR, with relatively low annual limits.

IMPERIAL MOTUS MED HEALTH PLAN

IMPERIAL MOTUS MED BUDGET PLAN

PRO RATA LIMITATION OF BENEFITS

Members who are registered on the Imperial Motus Med Health Plan during the course of a financial year will be entitled to the benefits set out in Annexure B of the rules of the Scheme. The maximum available benefits will be adjusted in proportion to the period of membership, which is calculated from the date of admission to the end of the financial year.

The annual limits for members who register on the Imperial Motus Med Budget Plan will be calculated on a pro rata basis for members joining from 1 February to 31 July of each year, but those joining 1 August to 31 December of each year will have access to the same benefit limits as those joining on 1 July of the year.

		IMPERIAI	L MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN
BEN	EFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
1.	General Practitioners (GPs are calculated as a family) and Specialists – o benefit and can be (ut of hospital (annual limits used by any beneficiary)		itioners (GPs) and Specialists – out of hospital (annual limits I as a family benefit and can be used by any beneficiary)
a)	Visits, consultations and treatment by a GP or Specialist	85% of MSR Refer to Annexure B, schedule of benefits in the Registered Scheme Rules, benefit rule 6.2.3 for PMB- related services	Member family limit per annum, calculated as follows: R3 580 per member R2 690 per adult dependant R2 250 per child dependant (maximum of three children)	85% of MSR These benefits are covered on the MHS Network and Specialists only on referral by a GP Refer to Annexure B, schedule of benefits in the Registered Scheme Rules, benefit rule 6.2.3 for PMB-related services	Member family limit per annum, calculated as follows: R1 200 per member R900 per adult dependant R730 per child dependant (maximum of three children) Benefits applicable to the nomination of two GPs per dependant Two out-of-network GP visits allowed per family
b)	All procedures (including those listed in 1(a) of Major Medical Expenses) will be paid from the Major Medical Expenses Benefit and not dayto-day limits when performed in a doctor's rooms, except for dental procedures, as indicated in 1(a) of Major Medical Benefits	100% of MSR		100% of MSR	To be done by a nominated Network GP
c)	Circumcision – done in doctor's rooms	100% of MSR	Major Medical Expenses R1 640 per beneficiary per annum	100% of MSR	Major Medical Expenses R1 640 per beneficiary per annum at a nominated Network GP
d)	PMB Treatment Plan Services Consultations as authorised on treatment plan	Refer to Annexure B, schedule of benefits in the Registered Scheme Rules, benefit rule 6.2.3 for PMB- related services	Major Medical Expenses Subject to treatment plan authorisation Services in excess of the treatment plan will be paid from the GP/Specialist Benefit limit at 85% of MSR	Refer to Annexure B, schedule of benefits in the Registered Scheme Rules, benefit rule 6.2.3 for PMB- related services	Major Medical Expenses Subject to treatment plan authorisation Services in excess of the treatment plan will be paid from the GP/ Specialist Benefit limit at 85% of MSR PMB treatment plan consultations only at nominated Network GP

		IMPERIAL MOTUS MED HEALTH PLAN			IMPERIAL MOTUS MED BUDGET PLAN
BEN	EFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
2.	Diagnostic Services – out of family benefit and can be				rvices – out of hospital (annual limits are calculated as a t and can be used by any beneficiary)
a)	Radiology (X-rays) and Pathology Including Bone Density Scans	85% of MSR	Member family limit per annum, calculated as follows: R3 970 per member R3 970 per adult dependant R690 per child dependant (maximum of three children)	85% of MSR	Member family limit per annum, calculated as follows: R1 320 per member R1 320 per adult dependant R240 per child dependant (maximum of three children)
b)	PMB treatment plan Radiology and Pathology services as authorised on treatment plan Including Cardiac Ultrasounds	100% of Cost	Major Medical Expenses Subject to treatment plan authorisation Services in excess of the treatment plan will be paid from Radiology and Pathology Benefit limit at 85% of MSR	100% of Cost	Major Medical Expenses Subject to treatment plan authorisation Services in excess of the treatment plan will be paid from Radiology and Pathology Benefit limit at 85% of MSR
3.	Dentistry			3. Dentistry	
a)	Preventative dentistry » Scaling and/or polishing and fluoride treatment	100% of MSR	Two per beneficiary per annum	No benefit	No benefit
	» Fissure sealing	100% of MSR	Once off for permanent molars in persons under 24 years	No benefit	No benefit
b)	Basic dentistry » Oral examination » Diagnostics (X-rays, etc.) » Restorations (fillings) » Non-surgical extractions » Root canal treatment	85% of MSR	R3 960 per beneficiary per annum	85% of MSR	R2 790 per family per annum

		IMPERIAL MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN	
BEN	IEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
3.	Dentistry (continued)			3. Dentistry (cor	ntinued)
c)	Advanced/Specialised dentistry » Inlays, onlays, veneers, crowns and bridges » Study models » Dentures » Dental implants, placements, exposure and related procedures such as jaw ridge, sinus lifts, augmentations, etc. » Orthodontic retainers, space maintainers and biteplates » Periodontal (gum) treatment » Wisdom teeth » Orthodontic treatment for beneficiaries 22 years of age or older	85% of MSR	R11 310 per family per annum Pre-authorisation required	No benefit	No benefit
d)	Dental implants Includes the cost of the implants only – the anaesthetist and hospital fees are covered as part of Major Medical Expenses The treating dental specialist fee is subject to the Advanced/Specialised Dentistry limit above	100% of MSR	R15 350 per beneficiary per annum Pre-authorisation required	No benefit	No benefit
e)	Orthodontic treatment Northodontic treatment for beneficiaries under the age of 22 years Orthodontic treatment for beneficiaries 22 years of age or older	100% of MSR	Pre-authorisation required R8 330 per beneficiary per annum Subject to the Advanced/ Specialised Dentistry limit of R11 310 per family per annum, see 3c) above	No benefit	No benefit

		IMPERIA	L MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN
BEN	EFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
4.	Prescribed Medicine (annucan be used by any benefit		ted as a family benefit and		edicine (annual limits are calculated as a family benefit and by any beneficiary)
a)	Acute medicines Acute medicines and injection material, including flu vaccines	100% of Mediscor Reference Price (MRP) after deduction of R30 levy per prescription	Member family limit per annum, calculated as follows: R6 800 per member R4 270 per adult dependant R1 290 per child dependant (maximum of three children)	100% of Mediscor Reference Price (MRP) after deduction of R30 levy per prescription	Member family limit per annum, calculated as follows: R2 270 per member R1 440 per adult dependant R440 per child dependant (maximum of three children)
b)	Over-the-counter (OTC) medication, also known as pharmacy-advised therapy (PAT), refers to medicines supplied by a registered pharmacist without a doctor's prescription	100% of Mediscor Reference Price (MRP) up to a maximum of R220 per event	R1 250 per family per annum Subject to Acute Medication limit	No benefit	No benefit
c)	Childhood vaccines	Refer to the Wellness	Benefit (page 22)	No benefit	No benefit
5.	Medical Auxiliaries – out of hospital	85% of MSR	R7 560 per family per annum for the listed disciplines	5. 85% of MSR	R1 890 per family per annum for the disciplines listed below
	Only for the following disciplines: » Podiatry » Orthoptic treatment » Audiometry/Audiology » Occupational therapy » Therapeutic dieticians » Remedial and speech therapy » Clinical technology » Chiropody » Social workers » Biokinetics » Chiropractors » Homeopaths				Only for the following disciplines: » Clinical psychology » Psychiatry » Physiotherapy
6.	Physiotherapy – out of hospital	85% of MSR	R4 980 per family per annum	6. 85% of MSR	Included in the Medical Auxiliaries limit above (item 5)

		IMPERIAL MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN	
BEN	IEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
7.	Mental Health – out of hos	pital		7. Mental Health	n – out of hospital
	Includes Psychologist and Psychiatrist	85% of MSR	R5 320 per beneficiary per annum	85% of MSR	Included in the Medical Auxiliaries limit above (item 5)
8.	. Optical Services			8. Optical Servic	es
a)	Eye test	85% of MSR	One test per beneficiary per annum from Major Medical Expenses	85% of MSR	One test per beneficiary per annum from Major Medical Expenses
b)	Spectacles (lenses, replacements, repairs and adjustments), contact lenses and fitting of contact lenses	85% of Cost	Overall Optical limit of R3 030 per beneficiary per annum	85% of Cost	Overall Optical limit of R1 390 per beneficiary per annum
c)	Frames	85% of Cost	R1 050 per beneficiary per annum; included in the Overall Optical limit above	85% of Cost	R420 per beneficiary per annum; included in the Overall Optical limit above
d)	Sunglasses	No benefit	No benefit	No benefit	No benefit



		IMPERIA	L MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN
BENEFIT D	ESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
All Majo	r Medical Expenses are	subject to pre-auth	orisation	All Major Medical	Expenses are subject to pre-authorisation
1. Hos	pitalisation – Private a	nd Provincial		1. Hospitalisati	on – Private and Provincial
ward	ommodation in general d, recovery room, nsive care unit or high ward	100% of MSR	Major Medical Expenses	100% of MSR	Major Medical Expenses
b) Thea	atre fees	100% of MSR	Major Medical Expenses	100% of MSR	Major Medical Expenses
c) Med thea	licines used in hospital/ otre	100% of Medicine Price	Major Medical Expenses	100% of Medicine Price	Major Medical Expenses
appl proc hosp s sc	eductible of R1 000 lies if the following redures are done in bital: copes Arthroscopies Gastro-intestinal endoscopies Gastroscopies Gostroscopies Gostrosco	100% of MSR A deductible will not apply if done in doctor's rooms; services in rooms will be paid at 100% of MSR, except for dental procedures, which are still paid from day-to-day dental benefits	Major Medical Expenses Subject to pre-authorisation	100% of MSR A deductible will not apply if done in doctor's rooms; services in rooms will be paid at 100% of MSR, except for dental procedures, which are still paid from day-to-day dental benefits	Major Medical Expenses Subject to pre-authorisation

		IMPERIA	L MOTUS MED HEALTH PLAN	IMPERIAL MOTUS MED BUDGET PLAN		
BEN	EFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	
1.	Hospitalisation – Private a	nd Provincial (conti	nued)	1. Hospitalisatio	on – Private and Provincial (continued)	
e)	Circumcision Deductible applies, see 1d) above	100% of MSR	Major Medical Expenses R2 150 per beneficiary per annum Subject to pre-authorisation (treating doctor and anaesthetist subject to this limit) Hospital cost not subject to this limit	100% of MSR	Major Medical Expenses R2 150 per beneficiary per annum Subject to pre-authorisation (treating doctor and anaesthetist subject to this limit) Hospital cost not subject to this limit	
2.	Post-operational physioth	егару		2. Post-operatio	nal physiotherapy	
	Physiotherapy after hip, knee and shoulder replacement surgery and spinal surgery only	100% of MSR	Major Medical Expenses 6 weeks' treatment, as per clinical protocols Subject to pre-authorisation	100% of MSR	Major Medical Expenses 6 weeks' treatment, as per clinical protocols Subject to pre-authorisation	
3.	General Practitioners (GPs) and Specialists – ii	n hospital	3. General Pract	itioners (GPs) and Specialists – in hospital	
a)	Visits and consultations	100% of MSR	Major Medical Expenses	100% of MSR	Major Medical Expenses	
b)	Surgical procedures and anaesthetics	100% of MSR	Major Medical Expenses	100% of MSR	Major Medical Expenses	
	e: For PMB-related services rende Registered Scheme Rules, benefit		Annexure B schedule of benefits in 3a) and 3b) above	Note: For PMB-related services rendered by a specialist, see Annexure B schedule of benefits in the Registered Scheme Rules, benefit rule 6.2.2 for benefits 3a) and 3b) above		
4.	Diagnostic Services – pre-a	uthorisation requir	ed for certain services	4. Diagnostic Services – pre-authorisation required for certain services		
a)	Radiology (X-rays) and pathology (in hospital)	100% of MSR	Major Medical Expenses	100% of MSR	Major Medical Expenses	
b)	MRI, CT and radio-isotope scans (in and out of hospital)	100% of MSR	R18 080 per beneficiary per annum Subject to pre-authorisation	100% of MSR	Major Medical Expenses R10 500 per beneficiary per annum Subject to pre-authorisation	
c)	Ultrasound scans (in and out of hospital)	100% of MSR	R4 850 per beneficiary per annum	100% of MSR	R1 690 per beneficiary per annum	
d)	PET scans (in and out of hospital)	100% of MSR	R24 920 per beneficiary per annum Subject to pre-authorisation	No benefit	No benefit	
e)	Sleep studies, diagnostic polysomnograms (in and out of hospital)	100% of MSR	Major Medical Expenses Subject to pre-authorisation	No benefit	No benefit	

		IMPERIA	L MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN
BEN	NEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
5.	To-take-out (TTO) Medicin	e		5. To-take-out (TTO) Medicine
	Medicines dispensed on discharge from hospital will be covered under Major Medical Expenses	100% of Medicine Price	Major Medical Expenses R460 per beneficiary per admission	100% of Medicine Price	Major Medical Expenses R460 per beneficiary per admission
6.	Out-patient Services			6. Out-patient S	ervices
	Private and provincial hospitals	If ICD-10 code is for an emergency, the cost of the consultation, facility, procedure, related materials and medication is to be paid at 100% from Major Medical Expenses If ICD-10 code is not for an emergency, all applicable services to be paid at 85% from the applicable day-to-day benefit limits	Major Medical Expenses	If ICD-10 code is for an emergency, the cost of the consultation, facility, procedure, related materials and medication is to be paid at 100% from Major Medical Expenses If ICD-10 code is not for an emergency, all applicable services to be paid at 85% from the applicable day-to-day benefit limits	Major Medical Expenses
7.	Blood Transfusions	100% of Cost	Major Medical Expenses	7. 100% of Cost	Major Medical Expenses, subject to PMBs
8.	Nursing Services, Sub- acute Care and Hospice Services, including medicines, dressings, ointments, etc.	100% of MSR or Cost, whichever is the lesser	Major Medical Expenses Subject to pre-authorisation	8. No benefit	No benefit
9.	Ambulance Services	100% of Cost	R9 160 per beneficiary per annum Subject to approval and pre-authorisation by preferred provider, Europ Assistance Emergency air ambulance not subject to the above limit; subject to Scheme approval	9. 100% of Cost	R4 770 per beneficiary per annum Subject to approval and pre-authorisation by preferred provider, Europ Assistance Emergency air ambulance not subject to the above limit, subject to Scheme approval

	IMPERIAL MOTUS MED HEALTH PLAN			IMPERIAL MOTUS MED BUDGET PLAN
BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
10. Internal Prostheses			10. Internal Pros	theses
Including all accompanying temporary or permanent devices used to assist with the guidance, alignment or delivery of these internal prostheses and devices Patients must obtain pre-authorisation 10 (ten) working days prior to admission for a joint replacement or spinal fusion operation	100% of Cost PMBs not subject to sub-limits Non-PMBs subject to sub-limits	All Internal Prostheses are per beneficiary per annum "Cardiac stents (including carrier), subject to a limit of R28 370 per stent and a maximum of three stents "Cardiac stents – drug eluting, subject to a limit of R29 180 per stent and a maximum of three stents "Cardiac pacemakers, subject to a limit of R58 045 "Cardiac valves, subject to a limit of R37 960 per valve, limited to two valves "Cardiac pacemakers with defibrillator, subject to a limit of R99 230 "Hernia mesh, subject to a limit of R6 970 "Hernia mesh – umbilical repair, subject to a limit of R6 150 "Total hip replacement, subject to a limit of R66 150 "Total hip replacement, subject to a limit of R55 160 per hip, including cement and antibiotics "Total knee replacement, subject to a limit of R54 220 per knee, including cement and antibiotics "Total shoulder replacement, subject to a limit of R46 110 per shoulder, including cement and antibiotics	100% of Cost PMBs not subject to applicable limit Non-PMBs subject to applicable limit	R38 990 per family per annum for prostheses

		IMPERIAL MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN	
BEN	IEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
10.	Internal Prostheses (contin	nued)		10. Internal Prost	heses (continued)
			 Spinal instrumentation, subject to a limit of R39 170 Other approved spinal implantable devices and intervertebral discs, subject to a limit of R43 190 Bone lengthening devices, subject to a limit of R35 070 Neuro-stimulation/Ablation devices for Parkinson's disease, subject to a limit of R37 380 Vagal stimulator for intractable epilepsy, subject to a limit of R31 860 Aortic stents, subject to a limit of R94 290 per stent (including the delivery system), limited to one stent Carotid stents, subject to a limit of R16 490 Detachable platinum coils, subject to a limit of R37 200 Embolic protection devices, subject to a limit of R37 100 Peripheral arterial stent grafts, subject to a limit of R8 840 per lens Any other prostheses, subject to a limit of R8 840 per lens 	As indicated on page 12	As indicated on page 12
11.	Renal Dialysis			11. Renal Dialysis	
	(Inclusive of all related costs) Benefit is subject to the submission of a treatment plan by the treating Specialist to the specialist care coach and approval of the treatment plan before treatment starts	100% of the Negotiated Rate	Major Medical Expenses Subject to pre-authorisation	100% of the Negotiated Rate and PMBs	Major Medical Expenses Subject to pre-authorisation

		IMPERIAL MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN	
BEN	IEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
12.	Organ Transplants			12. Organ Transpl	ants
a)	Hospital accommodation and surgically related services and procedures	PMBs covered in full at 100% of Negotiated Rate Non-PMBs covered at MSR	Major Medical Expenses Subject to pre-authorisation	PMBs covered in full at 100% of Negotiated Rate Non-PMBs covered at MSR	Major Medical Expenses Subject to pre-authorisation
b)	Heart, kidney and liver - Including organ search (nationally only), harvesting and transportation The benefit covers the donor if the recipient is an Imperial Motus Med member	100% of Cost	Subject to pre-authorisation Unlimited	100% of Cost	Subject to pre-authorisation Unlimited
c)	Corneal transplant – Including organ search (nationally only)	100% of Cost	Major Medical Expenses Subject to pre-authorisation R19 910 per beneficiary per event	100% of Cost	Major Medical Expenses Subject to pre-authorisation R18 900 per beneficiary per event
d)	Other organs – Including organ search (nationally only), harvesting and transportation The benefit covers the cost of the donor if the recipient is an Imperial Motus Med member	100% of MSR	Subject to pre-authorisation R21 500 for organs from a cadaver or R104 310 for live donor organs per beneficiary per annum	100% of MSR	Subject to pre-authorisation R7 720 for organs from a cadaver or R35 090 for live donor organs per beneficiary per annum
e)	Anti-rejection drugs	100% of Medicine Price	Major Medical Expenses Subject to pre-authorisation	100% of Medicine Price	Major Medical Expenses Subject to pre-authorisation

		IMPERIA	L MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN
BEN	NEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
13.	. HIV & AIDS			13. HIV & AIDS	
	All consultations, pathology and medicine related to diagnoses and treatment of the disease	100% of Cost, unlimited For PMB-related services rendered by a specialist, see Annexure B schedule of benefits in the Registered Scheme Rules, benefit rules 6.2.2 and 6.2.3 Medicine subject to Mediscor Reference Price (MRP) Members are encouraged to make use of the Scheme's preferred provider pharmacies	Major Medical Expenses Subject to pre-authorisation and clinical guidelines and protocols HIV resistance tests provided only if pre-authorised by a relevant specialist care coach on the HIV YourLife Programme Polymerase chain reaction funded from Major Medical Expenses for babies 18 months and younger where the diagnosis relates to HIV testing	For PMB-related services rendered by a specialist, see Annexure B schedule of benefits in the Registered Scheme Rules, benefit rules 6.2.2 and 6.2.3 Medicine subject to Mediscor Reference Price (MRP) Members are encouraged to make use of the Scheme's preferred provider pharmacies	Major Medical Expenses Subject to pre-authorisation and clinical guidelines and protocols HIV resistance tests provided only if pre-authorised by a relevant specialist care coach on the HIV YourLife Programme Polymerase chain reaction funded from Major Medical Expenses for babies 18 months and younger where the diagnosis relates to HIV testing
14.	. Maternity Benefits			14. Maternity Be	nefits
a)	Labour and ward accommodation Normal delivery limited to three days Elective caesarean delivery limited to four days Additional days are subject to submission of a motivation by the attending doctor and approval by the specialist care coach	100% of Cost 100% of MSR	Major Medical Expenses Subject to pre-authorisation Major Medical Expenses Subject to pre-authorisation	100% of Cost 100% of MSR	Major Medical Expenses Subject to pre-authorisation Major Medical Expenses Subject to pre-authorisation

		IMPERIA	L MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN	
BEN	EFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	
14.	14. Maternity Benefits (continued)		14. Maternity Ber	nefits (continued)		
b)	Midwife Delivery by a midwife, confinement in a registered birthing unit or home delivery, including birth attendant and birth bath Midwife must be registered with the Board of Healthcare Funders and Nursing Council If a gynaecologist is not used, benefit covers pre- and post- confinement costs	100% of MSR	Major Medical Expenses Subject to pre-authorisation Four post-natal consultations with a midwife per event	100% of MSR	Major Medical Expenses Subject to pre-authorisation Four post-natal consultations with a midwife per event	
	c) Benefits listed below are subject to enrolment on the Maternity Programme; if not registered on the Maternity Programme, benefits c1, c2, c3 and c4 are to be paid from day-to-day limits			c) Benefits listed below are subject to enrolment on the Maternity Programme; if not registered on the Maternity Programme, benefits c1, c2, c3 and c4 are to be paid from day-to-day limits		
c1)	Antenatal classes – registered midwife or Belly Babies 18-month antenatal and post-natal online video course Online face-to-face consultations with a breastfeeding expert	100% of Cost Subject to pre- authorisation and registration on the Maternity Programme	Major Medical Expenses R1 180 per beneficiary per annum	100% of Cost Subject to pre- authorisation and registration on the Maternity Programme	Major Medical Expenses R1 180 per beneficiary per annum	
c2)	Ultrasound scans during pregnancy	100% of Cost Subject to pre- authorisation and registration on the Maternity Programme	Major Medical Expenses Two 2D, 3D or 4D scans per pregnancy, up to 100% of the 2D scan at MSR	100% of Cost Subject to pre- authorisation and registration on the Maternity Programme	Major Medical Expenses Two 2D or 3D or 4D scans per pregnancy, up to 100% of the 2D scan at MSR	
c3)	Antenatal vitamins during pregnancy	100% of Cost Subject to pre- authorisation and registration on the Maternity Programme	Major Medical Expenses R130 per month	100% of Cost Subject to pre- authorisation and registration on the Maternity Programme	Major Medical Expenses R130 per month	

		IMPERIA	L MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN
BEN	EFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
14.	Maternity Benefits (contin	ued)		14. Maternity Ber	nefits (continued)
c4)	Gynaecologist consultations during pregnancy – as per treatment plan	100% of Cost Subject to pre- authorisation and registration on the Maternity Programme	Major Medical Expenses	100% of Cost Subject to pre- authorisation and registration on the Maternity Programme	Major Medical Expenses
15.	Rehabilitation			15. Rehabilitation	1
	The benefit covers beneficiaries who are acutely disabled as a result of strokes, spinal cord injuries or brain injuries The condition must be non- progressive All associated accounts will be paid subject to this limit	100% of MSR	R77 700 per beneficiary per annum Subject to pre-authorisation	100% of Cost	Subject to clinical protocols PMBs only
16.	Psychiatric Institutions and Substance and Alcohol Abuse	100% of MSR	Maximum of 21 days per beneficiary per annum Subject to pre-authorisation	16. 100% of MSR	Maximum of 21 days per beneficiary per annum Subject to pre-authorisation
17.	Stoma Care Products	100% of MSR	Major Medical Expenses Subject to pre-authorisation	17. 100% of MSR	Major Medical Expenses Subject to pre-authorisation
18.	Cochlear Implants			18. Cochlear Impl	ants
	All requests are subject to approval by the Clinical Advisory Committee	100% of Cost	R262 500 per beneficiary per annum Subject to pre-authorisation	No benefit	No benefit

		IMPERIA	L MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN
BEN	EFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
19.	Dentistry			19. Dentistry	
a)	Dental alveolar surgery Surgical procedures involving the teeth and supporting jawbone ridges, such as: » Basic dental procedures in children under the age of eight » Surgical dental procedures	Hospital and anaesthetist's fee 100% of MSR for hospitalisation, operating theatre, sedationist and anaesthetist's fee	Major Medical Expenses Subject to pre-authorisation	Hospital and anaesthetist's fee 100% of MSR for hospitalisation, operating theatre, sedationist and anaesthetist's fee	Major Medical Expenses Subject to pre-authorisation
	in exceptional clinical scenarios in children older than eight and adults • Surgical removal of multiple/impacted teeth or roots • Apicectomies • Tooth exposures • Corticotomies • Surgical preparation of mouth for dentures, etc. • Wisdom teeth	Dental procedures Note that the associated dental procedures will still be funded at 85% of the MSR from the respective Dental Benefit categories, as indicated under day-to-day benefits	Subject to pre-authorisation	Dental procedures Note that the associated dental procedures will still be funded at 85% of the MSR from the respective Dental Benefit categories, as indicated under day-to-day benefits	Subject to pre-authorisation
b)	Orthodontic-related surgery Surgical procedures of: » the jaw, facial bones, mouth and its various internal and surrounding structures, where required as part of an orthodontic treatment plan to improve the orthodontic malocclusion and related functional discrepancies; and/or » to complement the non- surgical portion of the orthodontic treatment plan	Hospital and anaesthetist's fee 100% of MSR for hospitalisation, operating theatre and anaesthetist's fee Surgical fee 100% of MSR	Major Medical Expenses Subject to pre-authorisation R10 550 per beneficiary per annum; applies to surgeon's fee	No benefit	No benefit

		IMPERIAL MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN	
BEN	EFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
19.	Dentistry (continued)			19. Dentistry (co	ntinued)
c)	Maxillofacial surgery » Oral/Facial trauma, such as fractured jaw or facial bones for which hospitalisation is required » Oral cancer and similar aggressive oral pathologies » Cleft lip/Palate repair » Salivary gland pathology » Serious life-threatening infection of dental origin » Internal temporoman- dibular joint (jaw joint) pathology	100% of MSR for surgical procedures and related hospitalisation	Major Medical Expenses Subject to pre-authorisation	100% of MSR for surgical procedures and related hospitalisation	Major Medical Expenses Subject to pre-authorisation
20.	20. Excimer Laser, Radial Keratotomy, Holmium Procedures, lenses and intra-stromal rings (surgically related service				r, Radial Keratotomy, Holmium Procedures, LASIK, Phakic tra-stromal rings (surgically related services and procedures)
	In line with clinical protocols	100% of MSR	R6 230 per beneficiary per annum Subject to pre-authorisation	No benefit	No benefit
21.	Breast Reduction, Mammo clinically appropriate	plasty and other co	smetic surgery if deemed	21. Breast Reduction, Mammoplasty and other cosmetic surgery if deemed clinically appropriate	
	Prior approval by Medical Advisor	100% of MSR	Subject to pre-authorisation and approval from Medical Advisor	No benefit	No benefit
22.	Prosthetic Limbs and Eyes			22. Prosthetic Lin	nbs and Eyes
	The submission of a quotation prior to purchase is required	100% of Cost	All prostheses are per beneficiary and subject to pre-authorisation Prosthetic leg, subject to a limit of R72 500 per leg Prosthetic arm, subject to a limit of R72 500 per arm Prosthetic eye, subject to a limit of R22 370 per eye The limits above are available every two to five years, as per clinical protocols	100% of Cost	Subject to the Internal Prostheses limit of R38 990 (item 10, page 12)

		IMPERIA	L MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN	
BEN	EFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	
23.	Infertility			23. Infertility		
	Benefit limited to the treatment guidelines applied by State hospitals	100% of Cost	PMBs only Subject to pre-authorisation	100% of Cost	PMBs only Subject to pre-authorisation	
24.	Oncology			24. Oncology		
a)	Subject to a treatment plan and enrolment on the Oncology Programme	100% of MSR Subject to PMBs	Overall Oncology limit of R305 590 per beneficiary per annum Subject to pre-authorisation	100% of MSR Subject to PMBs	Overall Oncology limit of R96 590 per beneficiary per annum Subject to pre-authorisation	
b)	Brachytherapy materials (including seeds and disposables) and equipment	100% of MSR	R42 400 per beneficiary per annum and included in the Overall Oncology limit Subject to pre-authorisation	100% of MSR	R12 590 per beneficiary per annum and included in the Overall Oncology limit Subject to pre-authorisation	
c)	Pathology, X-rays and MRI, CT and radio-isotope scans	100% of MSR	R33 490 per beneficiary per annum; not subject to the Overall Oncology limit Subject to pre-authorisation	100% of MSR	R9 300 per beneficiary per annum; not subject to the Overall Oncology limit Subject to pre-authorisation	
d)	Oncology medicine	100% of Mediscor Reference Pricing (MRP)	R305 590 per beneficiary per annum and included in the Overall Oncology limit	100% of Mediscor Reference Pricing (MRP)	R96 590 per beneficiary per annum and included in the Overall Oncology limit	
25.	Services Rendered Abroad	by a foreign supplie	er	25. Services Rend	25. Services Rendered Abroad by a foreign supplier	
	No benefit for beneficiaries travelling outside the borders of the Republic of South Africa for more than 90 consecutive days	Paid in accordance with applicable benefits contained in this schedule of benefits and according to MSR	R1 000 000 per beneficiary per annum	No benefit	No benefit	
26.	Home Oxygen cylinders, concentrators and ventilation expenses	100% of Cost	R16 800 per beneficiary per annum, subject to PMBs and pre- authorisation Major Medical Expenses	26. 100% of Cost	PMBs only Major Medical Expenses Subject to pre-authorisation	

		IMPERIA	L MOTUS MED HEALTH PLAN		IMPERIAL MOTUS MED BUDGET PLAN
BEN	EFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
27.	External Medical Appliance	es		27. External Medi	ical Appliances
	Permanent or temporary devices that are not surgically implanted and are seen to improve the function of a diseased organ, e.g. wheelchair, crutches, CPAP machine, Baumanometer and all orthopaedic braces Incontinence diapers, which are required as part of a chronic condition, are included	100% of Cost	R12 190 per beneficiary per annum Motivation and pre-authorisation required for devices and appliances above R1 000 Two-year cycle applies to blood pressure monitors, glucometers and nebulisers only	100% of Cost	R3 890 per beneficiary per annum Motivation and pre-authorisation required for devices and appliances above R1 000 Two-year cycle applies to blood pressure monitors, glucometers and nebulisers only
28.	Hearing Aids			28. Hearing Aids	
	Subject to an audiology report and pre-authorisation	100% of Cost	R17 860 per beneficiary per ear over a three-year cycle	No benefit	No benefit
29.	Prescribed Medicines	29. Prescribed Medicines			
	Chronic medicine: Prescribed for PMB and/or additional chronic conditions Subject to the chronic medicine formulary only; a 25% co-payment applies when using a non-formulary medicine	100% of Mediscor Reference Price (MRP); the Scheme's dispensing fee is set at 26% for medicine below R100 and R26 for medicine above R100, or as agreed to by the Trustees from time to time at a non-network pharmacy or in accordance with the agreed fee at preferred provider pharmacies	R23 300 per beneficiary per annum Once limit is depleted, authorised PMB medication will still be paid Subject to pre-authorisation	100% of Mediscor Reference Price (MRP); the Scheme's dispensing fee is set at 26% for medicine below R100 and R26 for medicine above R100, or as agreed to by the Trustees from time to time at a non-network pharmacy or in accordance with the agreed fee at preferred provider pharmacies	Unlimited – PMBs only Subject to pre-authorisation

IMPERIAL MOTUS MED HEALTH PLAN		L MOTUS MED HEALTH PLAN	IMPERIAL MOTUS MED BUDGET PLAN		
BEN	NEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
1.	Screening tests			1. Screening tes	ts
a)	Weight, height and waist circumference Finger-prick glucose test Finger-prick cholesterol test Blood pressure test	100% of MSR	One visit per beneficiary per annum Major Medical Expenses	100% of MSR	One visit per beneficiary per annum Major Medical Expenses
b)	HIV test Finger-prick test	100% of MSR	One visit per beneficiary per annum Major Medical Expenses	100% of MSR	One visit per beneficiary per annum Major Medical Expenses
2.	Vaccines			2. Vaccines	
a)	Childhood vaccine benefit Only applicable to the Imperial Motus Med Health Plan Consultation	100% of MSR 85% from GP/ Specialist Limit	According to Scheme formulary from birth to 12 years of age Vaccines outside the formulary will be paid from the Acute Medicine limit – see table on page 23 Major Medical Expenses	No benefit	No benefit
b)	Flu and pneumococcal vaccines – for patients over 65 years and/or diagnosed with the following: » cancer » asthma » COPD » cardiac failure and » HIV	100% of MSR	One of each injection per enrolee per annum Major Medical Expenses	100% of MSR	One of each injection per enrolee per annum Major Medical Expenses





CHILDHOOD VACCINES ONLY COVERED ON THE IMPERIAL MOTUS MED HEALTH PLAN

REQUIRED AGE	VACCINE			
Birth	Bacillus Calmette Guerin (TB) Vaccine			
Birth	Oral Polio Vaccine			
	Oral Polio Vaccine			
	Rotavirus Vaccine			
6 Weeks	Diphtheria, Tetanus, Pertussis, Polio, Haemophilus Influenzae Type B			
	Hepatitis B			
	Pneumococcal Conjugated Vaccine			
10 Weeks	Diphtheria, Tetanus, Pertussis, Polio, Haemophilus Influenzae Type B			
10 weeks	Hepatitis B			
	Rotavirus Vaccine			
14 Weeks	Diphtheria, Tetanus, Pertussis, Polio, Haemophilus Influenzae Type B			
14 weeks	Hepatitis B			
	Pneumococcal Conjugated Vaccine			
9 Months	Measles			
9 Molitils	Pneumococcal Conjugated Vaccine			
18 Months	Diphtheria, Tetanus, Pertussis, Polio, Haemophilus Influenzae Type B			
18 MOIIUIS	Measles			
6 Years	Tetanus Vaccine			
12 Years	Tetanus Vaccine			

PLEASE NOTE

Please note that it is a requirement that the ages be adhered to for the specific injections. If the specific injection is obtained after the age mentioned in the left-hand column (subject to a leeway of four weeks) it will not be paid for by the Scheme.



PREVENTATIVE BENEFIT

Covered on both the Imperial Motus Med Health and Budget Plans

BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS
Human 100% of MSR papillomavirus		One treatment (prescribed dose of 3 injections) in a lifetime
(HPV) vaccine for all females		Major Medical Expenses
Pap Smear	100% of MSR	One per beneficiary per annum
		Major Medical Expenses
Mammograms	100% of MSR	One every 2 years for females 38 years and older
		Major Medical Expenses
Prostate-Specific	100% of MSR	One every 3 years for males between 30 and 59 years
Antigen (PSA) Test		One every 2 years for males between 60 and 69 years
		One every year for males 70 years and older
		Major Medical Expenses
Dexa scan (Bone Density)	100% of MSR	Limited to R1 800 and subject to one scan every 3 years for beneficiaries 50 years and older
		Major Medical Expenses
Glaucoma screening	100% of MSR	One every 2 years for beneficiaries between 40 and 49 years
		One every year for beneficiaries 50 years and older
		Major Medical Expenses
Colorectal Cancer	100% of MSR	One every year for beneficiaries 40 years and older
Screening		Major Medical Expenses
Faecal Occult Blood Test only		

PRESCRIBED MINIMUM BENEFITS (PMBS)

		MOTUS MED H PLAN	IMPERIAL MOTUS MED BUDGET PLAN	
BENEFIT DESCRIPTION	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022	% BENEFIT PAYABLE	ANNUAL LIMITS FOR 2022
Any service that falls under the State's PMBs	100% of Cost	Unlimited	100% of Cost	Unlimited

CONTACT DETAILS

CLAIMS ENQUIRIES, MEMBERSHIP CONFIRMATIONS AND REGISTRATIONS

Tel: 0860 467 374 Fax: 0860 111 788

Email: enquiries@imperialmotusmed.co.za

MANAGED CARE SERVICES – HOSPITAL PRE-AUTHORISATION AND ONCOLOGY BENEFIT MANAGEMENT PROGRAMME

HOSPITAL PRE-AUTHORISATION

Tel: 0860 467 374 Fax: 0861 888 113

Email: hrm@imperialmotusmed.co.za

ONCOLOGY

Tel: 0860 467 374 Fax: 0861 222 552

Email: oncology@imperialmotusmed.co.za

CHRONIC MEDICATION AND MEDICAL MANAGEMENT

Tel: 0860 467 374 Fax: 0860 111 788

Email: chronic@imperialmotusmed.co.za

EUROP ASSISTANCE EMERGENCY SERVICES

Tel: 0861 RESCUE (0861 737 283)

MEMBER CARE LINE - MEDI CALL

Tel: 0860 105 221 Fax: 0866 889 411

Email: imperialmotusmed@medicall.co.za

Website: www.medicall.co.za

CEDAR HEALTHCARE

Tel: 0860 105 221

Email: cedar@medicall.co.za Website: www.cedarhc.co.za

HIV YOURLIFE PROGRAMME

Tel: 0860 109 793 Fax: 012 675 3848

Email: hiv@momentum.co.za

CONTRIBUTIONS

Contact your company's payroll/human resources department

THE SCHEME'S WEBSITE

www.imperialmotusmed.co.za

MEMBER SUGGESTION EMAIL BOX

Email: suggestions@imperialmotusmed.co.za

FRAUD HOTLINE

Tel: 0800 000 436

COUNCIL FOR MEDICAL SCHEMES – COMPLAINTS

Tel: 0861 123 267 Fax: 012 431 0608

Email: complaints@medicalschemes.com

DENTAL AUTHORISATION

Tel: 0860 467 374

Email: dentalauth@momentum.co.za

IMPERIAL MOTUS MED POSTAL ADDRESS

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